

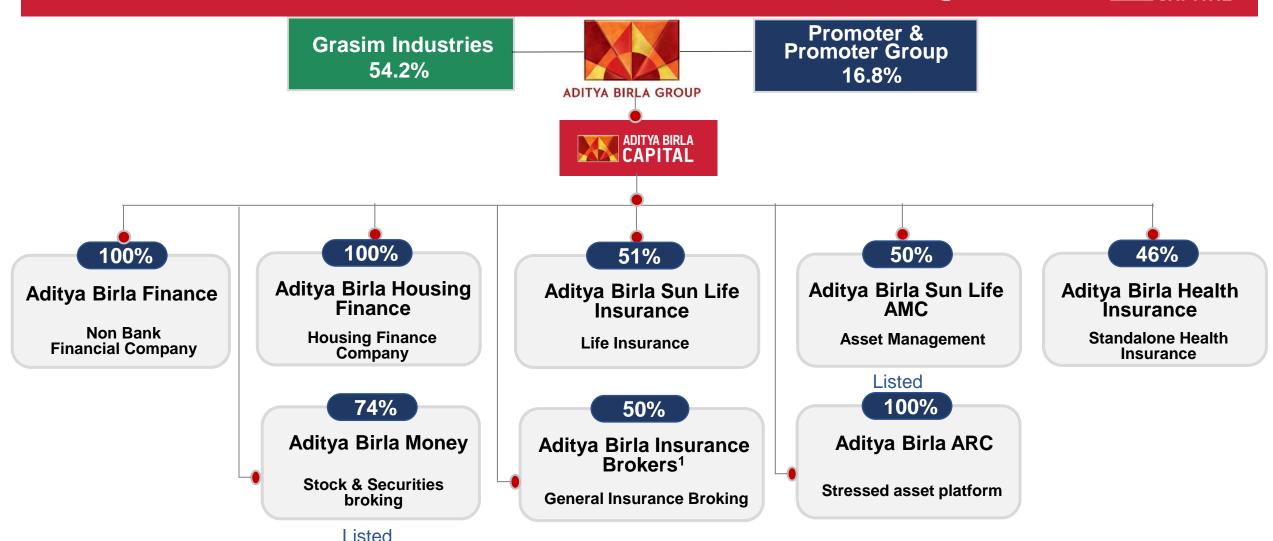
FINANCIAL PERFORMANCE AND STRATEGY PRESENTATION

May 2023

A Leading Financial Services Conglomerate

Diversified Financial Services Platform from a Trusted conglomerate





Above is not intended to show the complete organizational structure and entities therein. It is intended to describe the key businesses of Aditya Birla Capital.

1. The Board of Directors of Aditya Birla Capital at its meeting held on March 27, 2023 has approved the sale of its entire stake in Aditya Birla Insurance Brokers Limited (ABIBL) subject to requisite approvals.

Shareholding as of March 31, 2023





Strong Brand name & Parentage resonating Trust



Seamless access to Capital



Large growth opportunities within the ABC and extended ABG ecosystem

OUR APPROACH: Drive quality and profitable growth





By Leveraging Data, Digital and Technology

ONE CUSTOMER: Build deep understanding of customer needs



Customer profiling

Comprehensive solutions across PIFA¹

Customer preferences (DIY², assisted)



Intuitive journeys (convenience of usage)

Customer life stage (Progressive, full nester/ empty nester)







Customised (driven by customer insights)

Ecosystems (salary, NRI, merchant, rural)





Seamless delivery

Maximise Customer Life Cycle Value

1. Protecting, Investing, Financing and Advising 2. Do it Yourself

ONE EXPERIENCE: Omni Channel Architecture with consistent experience





1,295Branches across businesses¹



2 lakh+ channel partners¹



584 co-located branches across 155 locations

Continue to increase presence of One ABC locations

Introduced dedicated customer service managers for cross sell







Complete Flexibility to choose preferred channel of interaction

1. As of March 31, 2023

D2C PLATFORM OFFERING PIFA PRODUCTS





Laying foundational elements for execution

Company set-up

ABC Digital - A wholly owned subsidiary of ABCL incorporated on 23rd Mar 2023

INFINITE-partner with startups to co-create customer journeys and increasing operational efficiency

Team composition and structure

Multi-skilled team across Products, Tech, Marketing, Data Analytics, Payments and Strategy in place

Structure enabling agile approach for speedy execution

Products

Collaboration with NPCI to mark entry into payments space through operating subsidiaries, envisaging faster adoption of new technologies and further promoting digital payments

Value added services will be offered In addition to traditional FS products

Serve existing customers and acquire new customers directly in a seamless manner

UDYOG PLUS: COMPREHENSIVE DIGITAL PLATFORM FOR MSME ECOSYSTEM



Udyog Plus >

Lending solutions using traditional and alternate data sources along with value-added services for MSME ecosystem

Finance Loan Paperless digital journey for **FERINGS** loan sanction in 24 hours Secured Business Loans Personal Loan 0 **Eco-system based** Loan for Loans merchants and resellers on govt and private ecommerce websites



Opportunities in ABG ecosystem Channel financing for dealers : Digital journeys for dealer onboarding, limit drawdown ad repayments Secured lending for dealers: Loan against property

Enabling MSMEs to manage and grow their business



Vishakha Mulye
Chief Executive Officer
ABCL



Rakesh Singh

MD & CEO

Aditya Birla Finance



A. Bal Subramaniam

MD & CEO

Asset Management



MD & CEO Life Insurance



Pankaj Gadgil

MD & CEO

Housing Finance



Tushar Shah
CEO, Infra &
Structured Finance



Mayank Bathwal
CEO
Health Insurance



Sandeep Dadia
CEO
General Insurance Broking



Pinky Mehta

CFO

Mukesh Malik



Subhro Bhaduri

CHRO



Vijay Deshwal
Chief Strategy Officer

& Head, IR



Ramesh Narayanswamy



Sanchita Mustauphy

CTO

CRO

Leadership team aligned with approach of One ABC One P&L

Overview of key businesses



NBFC

One of the leading AAA¹ rated NBFCs with well-diversified granular portfolio of ₹ 80,556 crore²

HFC

AAA³ rated HFC with a loan book of ₹ 13,808 crore² focusing on affordable & prime segments

AMC

Largest non-bank AMC⁷ with AUM of ₹ 2,71,418 crore⁴

Life

One of the leading private life insurers with total premium of ₹ 15,070 crore⁵ & EV ₹ 9,014 crore²

Health

Fastest growing^{5,8} SAHI⁶ player driven by a Unique "Health First" Model with GWP of ₹ 2,717 crore⁵

1. ICRA, India ratings and CARE (Long term rating) 2. As of 31st Mar'23 3. ICRA and India ratings (Long term rating) 4.Ex. ETF in Q4 FY23 5. In FY23 6. Standalone Health Insurance 7. Source: AMFI 8. Source: General Insurance Council of India

Strong growth momentum in NBFC business



- Robust growth in disbursements (↑2.0x y-o-y¹) and AUM (↑ 46% y-o-y²)
- Business loans to SMEs comprise 50% of AUM
- Udyog Plus, comprehensive digital platform for MSME ecosystem, offering paperless digital journey for loan sanction and VAS⁴ launched in March 2023
- ➤ 68% of the overall portfolio is secured^{2,3}
- Scorecard based approach to underwriting driven by traditional and alternate data in addition to bureau checks
- ➤ Pan-India presence with 323 branches² & 5.7 million active customers²
- Steady increase in NIM to 6.84% in FY23 (↑ 60 bps y-o-y)
- Delivered RoA of 2.45% and RoE of 14.76% in FY23



Focus on sustainable and profitable growth

Healthy loan book growth in HFC business



- ➤ Strong growth in disbursements (↑42% y-o-y²) with focus on quality of origination
- Healthy growth in loan book (↑ 14% y-o-y¹)
- Pan-India presence with 128 branches
- Steady increase in NIM³ to 5.08%² in FY23 (↑ 75 bps y-o-y)
- ➤ Significant improvement in asset quality with GS2 and GS3 loans declining to 4.99%¹ (↓ 377 bps y-o-y)
- Delivered RoA of 1.94% and RoE of 13.16% in FY23
- Launched digital loan management and sourcing platform for enhancing transacting experience and reducing turnaround time

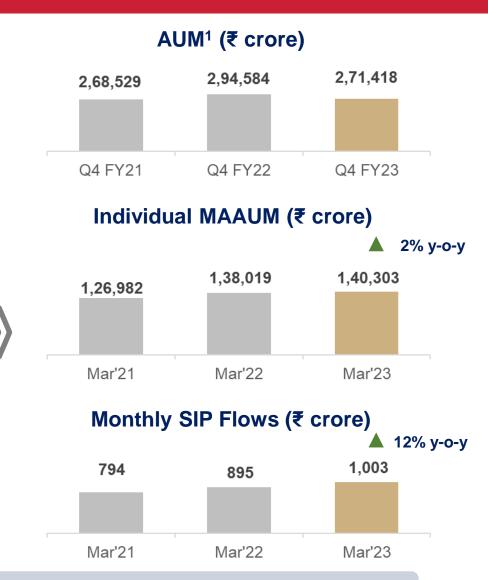


Focus on prime and affordable segments

Largest non-bank AMC^{1,3}



- ➤ Mutual fund AUM of ₹ 2,71,418 crore^{1,2} with a market share of 7.7%³
- Equity AUM of Rs. 1,15,827² (42.1% of overall mix)
- Continued growth in retail franchise across monthly SIP flows and Individual MAAUM⁴
- Strong growth in passive and alternative assets to ₹ 28,223 crore as of March 23 (2.8x over Mar'22)
- Extensive distribution franchise with 72,000+ MFDs⁵ & 270+ NDs⁶
- Profit after tax of ₹ 596 crore in FY23 (ROE: 25.3%)

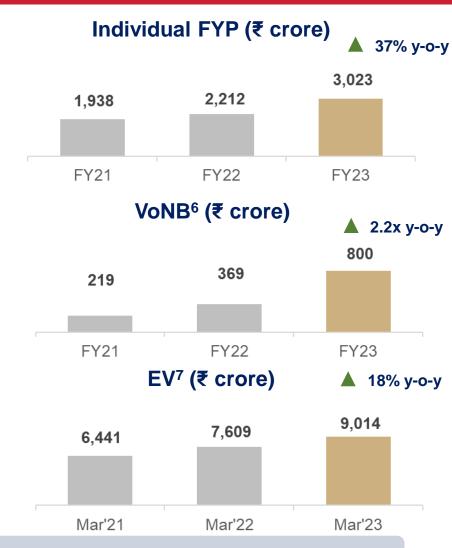


Healthy growth in retail franchise & passive and alternative asset business

Continue to outperform industry growth in Life Insurance business



- Individual FYP¹ growth (↑ 37% y-o-y²) significantly ahead of industry growth (↑ 19% y-o-y²)
- PASA⁸ contributed 25% of individual new business in FY23
- Group new business premium growth (↑ 30% y-o-y²) higher than industry growth (↑ 20% y-o-y²)
- Market share of 4.4% in Individual FYP³ (↑ 40 bps y-o-y) & 7.9% in Group new business premium (↑ 70 bps y-o-y)
- Consistent improvement in persistency across cohorts
- VoNB margin expansion of 801 bps y-o-y to 23.0% in FY23
- ➤ Delivered ROEV⁵ of 22.6% in FY23



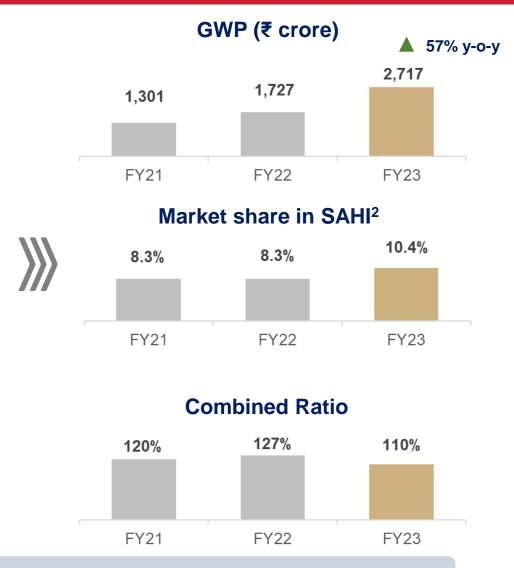
Strong growth in Net VNB & EV

1. First year premium + 10% of Single premium 2. In FY23 3. Among private players in FY23 4. As of 31st Mar'23 5. Computed on opening Embedded Value 6. Value of New Business (Individual + Group Risk) 7. Embedded Value. The methodology, assumptions and the results of base EV and VNB have been reviewed by Willis TowersWatson Actuarial Advisory LLP 8. Pre-approved sum assured

Unique "Health-First" model



- Fastest growing standalone health insurer in FY23
- Unique product proposition incentivising wellness
- ➤ 18% higher persistency³ and 4% lower claims³ for engaged customers
- ➤ Well-diversified distribution mix with 17 bank partners & 85,000+ agents
- ➤ Market share of 10.4%¹ among SAHI players (↑ 208 bps y-o-y)
- > 9.99% stake held by Abu Dhabi Investment Authority⁴



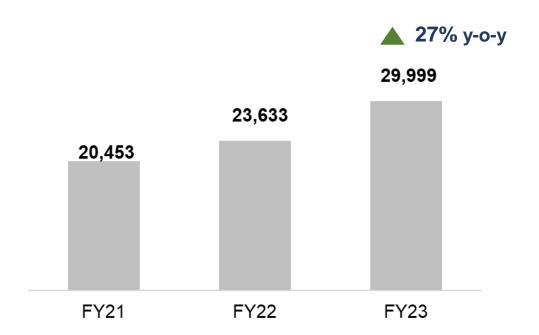
Higher persistency and lower claims for engaged customers

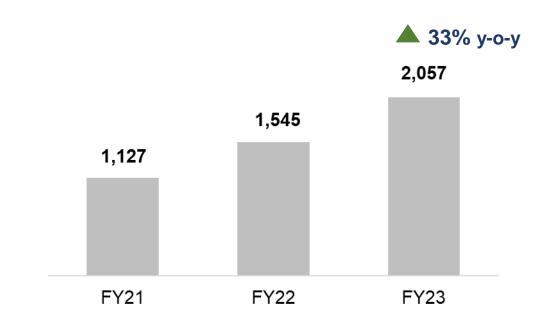
Consolidated revenue and PAT



Consolidated revenue¹ (₹ crore)

Consolidated Profit after tax² (₹ crore)





^{1.} Consolidated segment revenue; for Ind AS statutory reporting purpose Asset management, wellness business and health insurance (from October 21, 2022) are not consolidated and included under equity accounting 2. Includes ABCL standalone, Aditya Birla Capital Technology Services Limited and other businesses

^{3.} Consolidated PAT in FY22 excludes gain (net of tax) of ₹ 161 crore on stake sale of ABSLAMC and in FY23 includes fair value gain of ₹ 2,739 crore as Aditya Birla Health Insurance ceased to be a subsidiary and has been accounted as a joint venture post preferential allotment of equity shares to Platinum Jasmine A 2018 Trust, acting through its trustee, Platinum Owl C 2018 RSC Limited, being a wholly owned subsidiary of Abu Dhabi Investment Authority ("ADIA")

Way Forward - Lending Business



NBFC

- Focus on building granular portfolio by growing personal,
 consumer and secured & unsecured business loans
- Build differentiated offerings for MSMEs, scale up Udyog Plus to acquire new customers
- Tap into the ABG ecosystem
- Expand branch footprint

Housing Finance

- Accelerate growth across both prime & affordable segments with focus on quality of origination
- Growth to be augmented by ABG ecosystem
- Drive data analytics & digital capabilities for seamless customer onboarding & servicing
- Sourcing driven by micro-market penetration strategy

Deliver sustainable growth & RoA

Way Forward – AMC & Insurance Business



AMC

- Scale up retail franchise & drive growth in SIP Book
- Increase equity market share
- Increase presence in passive & alternative market segments
- Leverage digital platform for seamless delivery

Life Insurance

- Grow traditional segments including protection
- Focus on diversifying distribution mix & increase productivity
- Improve persistency across cohorts
- Deliver sustainable growth in Embedded value & Net VNB

Health Insurance

- Leverage unique "Health First" model for better risk selection & risk pool management leading to lower claims for engaged customers
- Diversify distribution covering conventional & digital platforms
- Utilize data analytics & digital capabilities for hyper-personalized engagement at scale



Aditya Birla Finance Ltd

Aditya Birla Finance at a glance









SCALE¹

AUM
₹ 80,556 crore

Branches
323

Active customers
5.7 million

MARGINS³

Net Interest Margin² 6.84% **ROA** 2.45% ROE 14.76%

VALUE CREATION

Net Interest Income^{2,3}

₹ 4,410 crore

PAT³

₹1,554 crore

Total equity¹

₹ 11,426 crore

Well diversified product portfolio...



Segment

Personal & Consumer

Unsecured Business

Secured Business

Corporate / Mid-Market

Presence

Semi-urban

Semi-urban/ SME Clusters

Top 6-7 Cities

Sourcing

DSA + Direct + Ecosystems

DSA + Ecosystems

DSA + Direct

Relationship (Direct)

ATS¹

~ ₹ 28,000

~ ₹ 10.7 Lacs

~ ₹ 1.8 crore

~ ₹ 53.5 crore

income segment



Personal Loans

Consumer Loans

Check-out Financing

Credit Card

Salaried Professionals with focus on emerging income segment



Business owners & Selfemployed professionals engaged in small/midsized businesses

Business Loans

Supply Chain Finance

B2B Digital Platform

Business Overdraft

Business owners & Selfemployed professionals engaged in small/midsized businesses



Loan Against Property

Working Capital Loans

Micro - LAP

Loan Against Securities

Pedigreed Group Corporates / Mid-market Cos in focus sectors / Cat A / A+ developers



Capex/ WC Funding

Structured Finance

Developer Financing

Project Finance

Cross-Sell

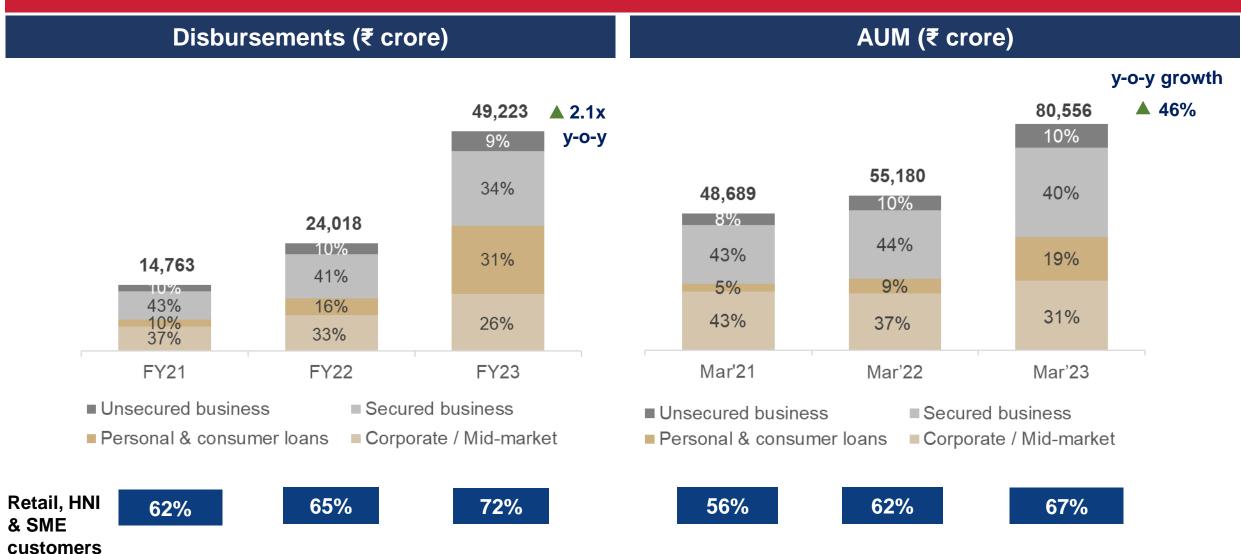
Products

Personal Loan Top Ups & Cross Sell, Insurance & Wealth Solutions to ABFL & ABC customer ecosystem

Aditya Birla Capital Limited ¹ ATS as on Mar 31, 2023

...with robust growth in disbursements and loan book





68% overall loan book as of Mar'23 is secured (incl. 4% through CGTMSE)

Bureau score buckets¹ 4% 54% 9% 33% ■ NTC ■ <700 ■ 700-750 ■ 750+

87% loans with credit score 700+

Underwriting Approach

- 1 Utilization of Scorecard for better Customer Selection
- 2 Usage of Alternate Data in credit decisioning
- 3 STP process for faster TAT
- Usage of behavior based Predictive Modelling for upsell
- Digital Journeys enabling enhanced customer experience
- In house Business Rule engine for rapid roll out of program norms

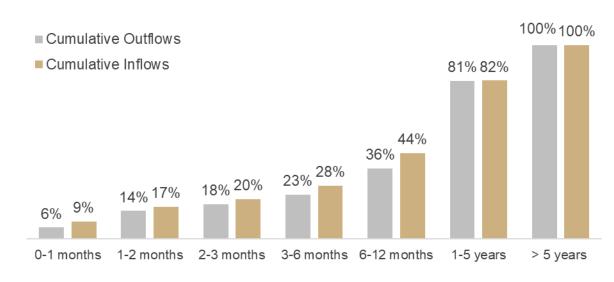
Improving asset quality trends



Dortiouloro	Mar'21		Mar'22		Mar'23	
Particulars	%	₹ Crore	%	₹ Crore	%	₹ Crore
Stage 1	89.80%	43,661	91.02%	49,770	94.16%	75,757
Stage 2	7.53%	3,659	5.41%	2,956	2.72%	2,187
Stage 3	2.67%	1,298	3.58%	1,956	3.12%	2,507
Stage 2 and 3	10.20%	4,957	8.98%	4,912	5.84%	4,695
Total Loan book	100%	48,618	100%	54,682	100%	80,452
Stage 3 PCR	43.5%		39.5%		46.2%	

Well matched ALM and diversified borrowing mix



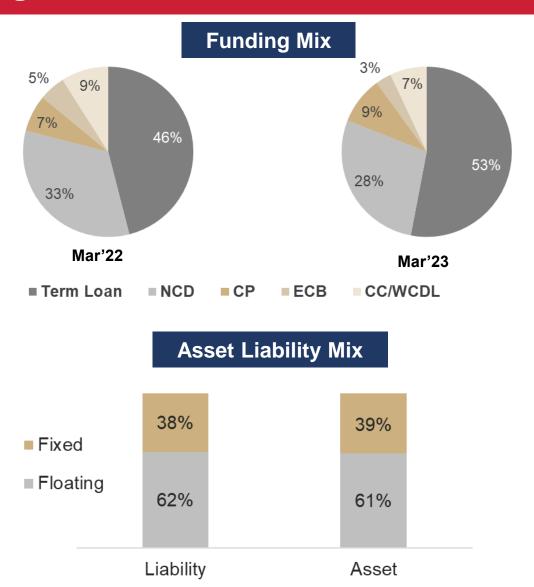




Long-term funding facilities rated **AAA** & Short-term funding facilities rated **A1+** by ICRA / India Ratings / CARE

Maintained comfortable Capital Adequacy (CRAR) at ~16.4% and Tier 1 ratio of 13.9%

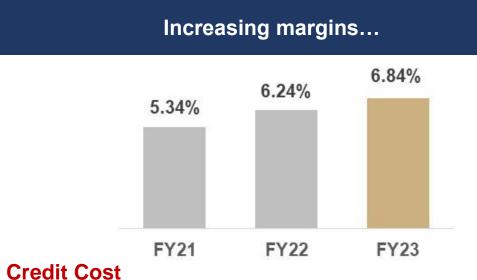
Cost of borrowings of 7.25% in FY23 (FY22: 6.88%, FY21: 7.58%, Q4FY23: 7.81%, Q4FY22: 6.73%)



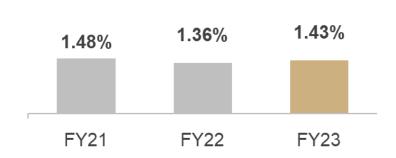
Robust financial performance





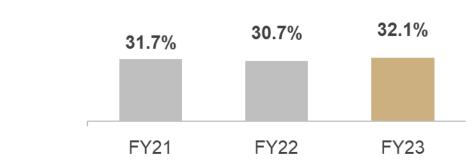


...and sustained credit costs...



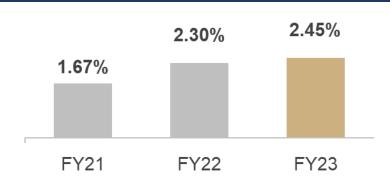
Cost-to-income ratio

...with healthy operating leverage...



Return on Assets (% AAUM)

...leading to improvement in RoA



Way forward: Aditya Birla Finance





- Deep mine existing customer base acquired through digital ecosystems using analytics and increase cross-sell
- Scorecard based STP¹ journeys with zero human interventions
- Increase share of emerging salaried segment in personal loans
- Tie up with new partners to diversify digital ecosystem sourcing mix in personal loans
- Increasing wallet share through new products launch such as Education Loans and 2W Loans



- Scale up Udyog Plus- A differentiated B2B digital platform for MSME ecosystem
- Differentiated offerings with digitally assisted assessed income come program and STPs, scorecard journeys for small ticket loans
- Enhance fee income opportunity through new products and digital delivery channels
- Integrate with ONDC & OCEN infrastructure and partner with E-commerce players



- Focus on increasing branches in tier 3/4 cities
- Build direct to customer for self-employed segment
- Direct to Corporate Channel for Personal Loans distribution done end-to-end digitally
- Leveraging ABG/ ABC ecosystem synergies across product segments

Deliver sustainable growth & RoA

Aditya Birla Capital Limited

1Straight Through Processing



Aditya Birla Housing Finance

Aditya Birla Housing Finance at a glance









SCALE¹

Loan book ₹ 13,808 crore **Branches** 128 **Customers** 54,500+

MARGINS⁴

Net Interest Margin² 5.08% **ROA** 1.94% ROE 13.16%

VALUE CREATION

Net Interest Income^{3,4}
₹ 659 crore

PAT⁴
₹ 241 crore

Total equity¹
₹ 1,967 crore

1. As of Martch 31, 2023. 2. NIM including fee (net of DSA Expenses and Processing Cost) 3. NII incl. fee income 4. For FY23

Continued growth in disbursements and book...

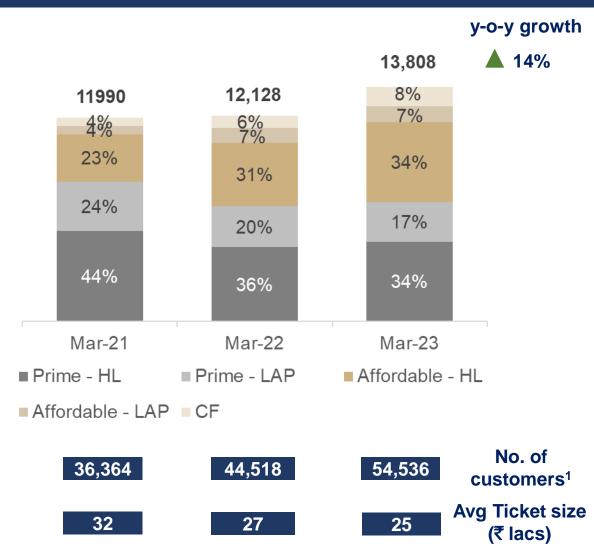


Disbursements (₹ crore)

3,738 3,018 FY21 FY22 FY23

- Healthy growth in disbursements across customer segments
- Market mapping and penetration strategy to identify the opportunities at pin code level

Loan book (₹ crore)

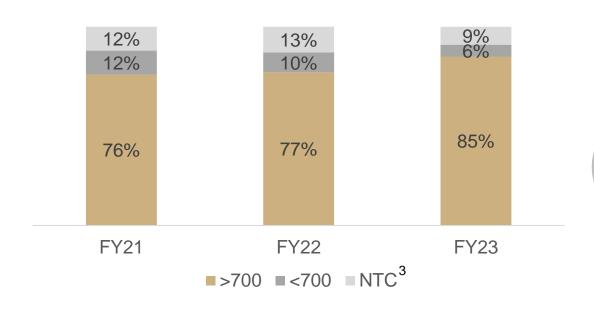


1.. Unique customers

...with focus on quality of origination



Credit bureau score mix in disbursements¹



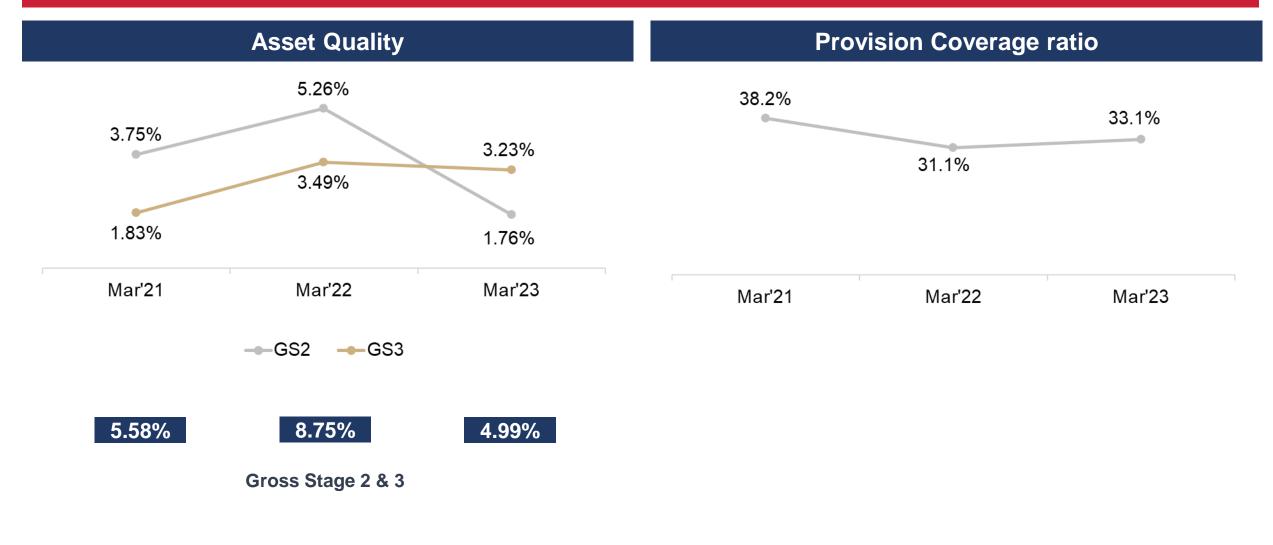
94%+ disbursements to customers with credit bureau score of 700+ or new-to-credit customers

- Rigorous monitoring of key portfolio health parameters across locations
- ▶ Identifying well-performing portfolio and increasing its contribution
- Risk based pricing of loans
- ▶ In house collections, FCU² and analytics teams

1. On new disbursed cases 2. Fraud Control Unit 3. New to credit

Improving asset quality trends

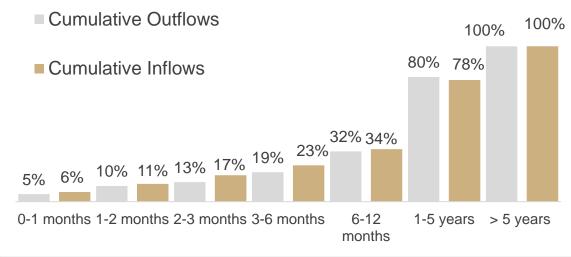




Strong balance sheet with well-matched ALM



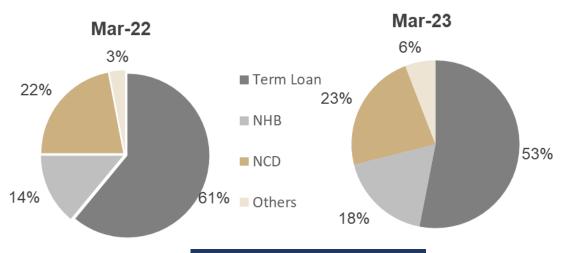
ALM optimised for liquidity and costs (on Mar 31, 2023)



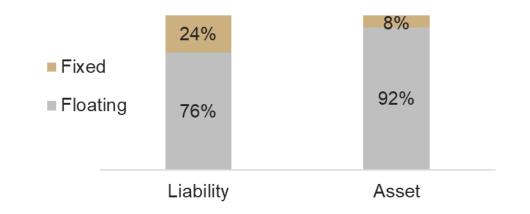
Cumulative Surplus / (Gap)										
29%	13%	35%	23%	5%	-2%	0%				

- NHB borrowing mix increased to 18% in Mar'23
- Long-term credit rating of AAA (ICRA, India ratings)
- Cost of borrowings of 6.94% in FY23 (F22: 6.90%, FY21: 7.75%, Q4 FY22: 6.61%, Q4 FY23: 7.53%)

Borrowing Mix



Asset Liability Mix

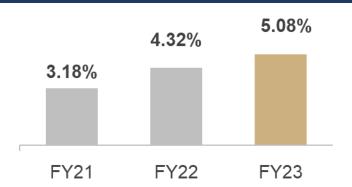


Robust financial performance



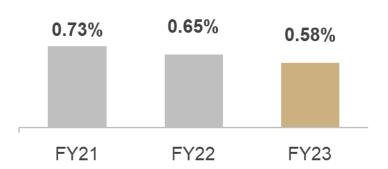
Net Interest Margin¹





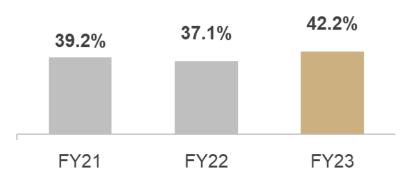
Credit Cost

...and declining credit costs...



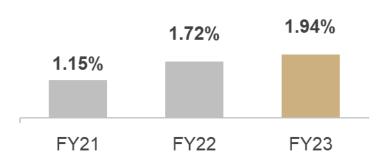
Cost-to-income ratio

...partly offset by increase in C/I ratio due to investments in technology and building the franchise...



Return on Assets

...leading to improvement in RoA



1. NIM including fee (net of DSA Expenses and Processing Cost)

Way forward: Aditya Birla Housing Finance





- Accelerate growth in prime & affordable segments with average ticket size of ₹ 25 30 lacs
- Growth to be augmented by ABG ecosystem



- To be the most preferred choice of our customer
- Digital capabilities for seamless customer onboarding and servicing
- Building a culture of spotting opportunities with customers at center



Digital reinvention

- Develop assisted/ DIY customer journeys with Effective lead management
- Seamless distributor onboarding
- Significant reduction in TAT, increased face time with customers



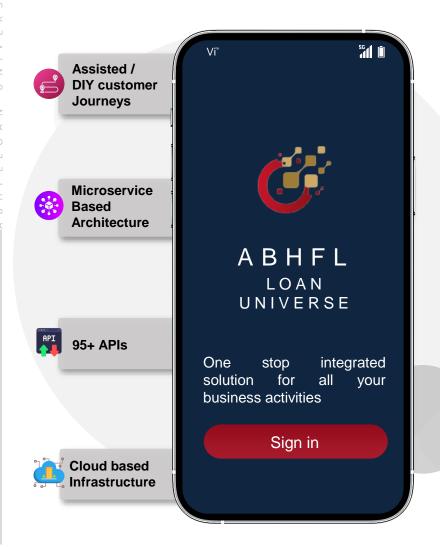
Distribution network

- 128 branches as of March 31, 2023, with 68% branches in tier 3/4 cities
- Sourcing driven by micro market penetration strategy
- Deeper engagement with ABG ecosystem

Deliver sustainable growth & RoA

End to end digital reinvention of loan life cycle







Lead Management

Integrated Salesforce CRM module for building top of the funnel and activity management viz. Distributor and APF Engagements



Dashboard

Lead to Loan Dashboards viz. Sales Pipeline, Applications, Credit Inventory, Operations Que, Realtime TAT visibility



Distributor Onboarding

Seamless onboarding of prospect distributors enabling scale in geographic expansion



Integrated Verifications

Personal Discussions (PD), Field Investigations, FCU, Technical Evaluation, Legal Evaluation, Technical Search Report



APF Module

Onboarding and maintaining builder profiles in single application leading to ease of access



Seamless Query Module

It's like business messenger. Underwriting users can seamlessly interact with sourcing users for faster query resolutions



Application Tracking

Realtime loan application progress visibility to each stakeholders including customer



IT Support Desk

You can log any IT related ticket using Finverse app

One Customer

One Experience

One Team



Aditya Birla Sun Life AMC Ltd.

Aditya Birla Sunlife AMC at a glance







Mutual Fund AAUM¹

₹ 2,80,257 crore

SIP AUM²

₹ 51,200+ crore

Folios²

8+ million



DISTRIBUTION²

Mutual Fund Distributors

72,000+

National Distributors

270+

Locations

290+



PROFITABILITY¹

PBT bps³

28 bps

PAT

₹ 596 crore

ROE

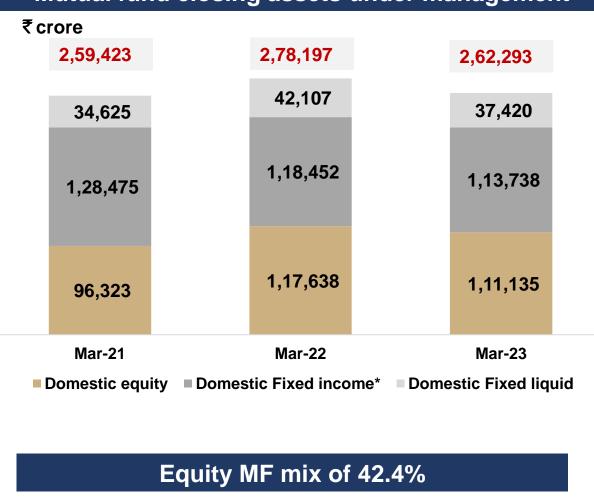
25.3%

1. For FY23, 2. As of March 31, 2023 3. PBT/average AUM

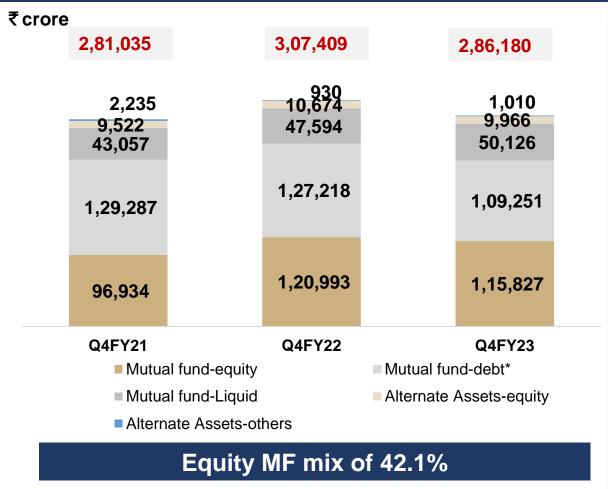
Assets under management



Mutual fund closing assets under management



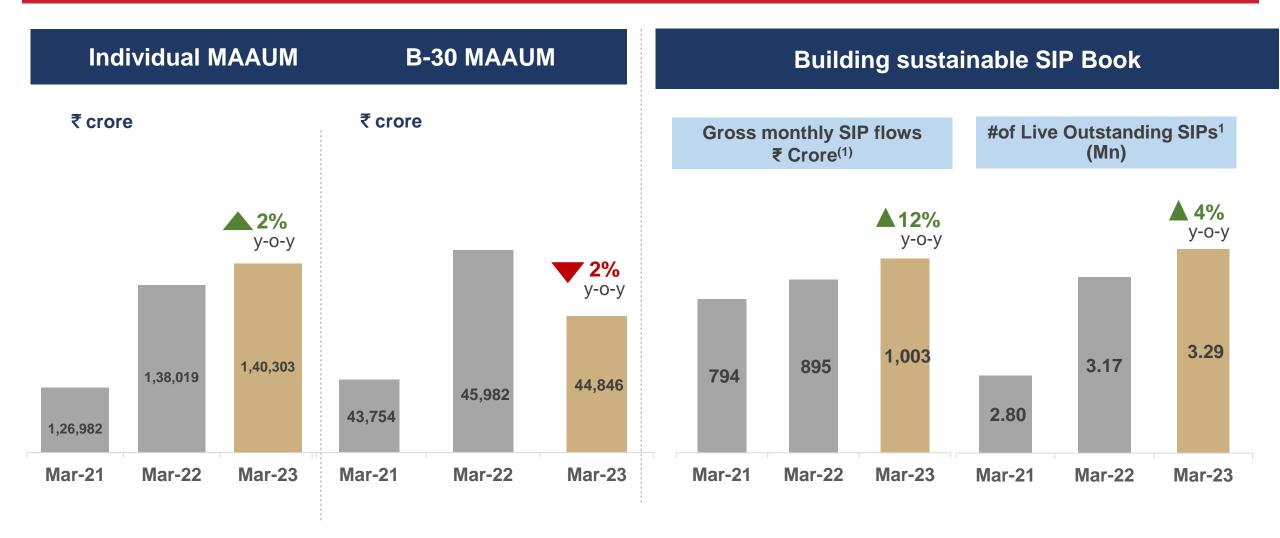
Total average assets under management



^{*}Mutual Fund Debt includes ETF

Growth in retail franchise and SIP book



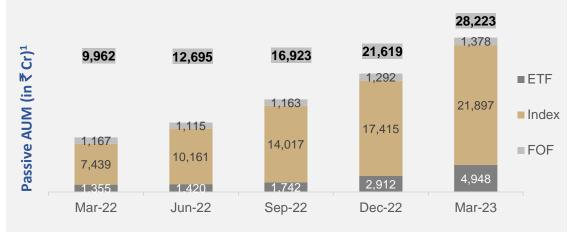


¹ Includes STP ² Based on tenure at the time of registration of all live SIPs as on Mar 31,2023

Growth in passives and alternative investments











PMS / AIF

AUM³ ₹1,742 crore

Raised Commitment⁴ of ~ ₹ 734 Cr+ for India Equity Services Fund (CAT III AIF) leveraging multi-channel distribution footprint

SEBI clearance received for three Funds under AIF-

- ABSL India Special Opportunities Fund- Cat III
- ABSL India Equity Innovation Fund- Cat III
- ABSL Structured Opportunities Fund- Cat II



Offshore

AUM³ ₹ 8,658 crore

- Received In- Principal approval from International Financial Services Centres Authority (IFSCA) for launching "India ESG Engagement Fund" domiciled in GIFT City in April 2023
- In the process of launching two new global funds in GIFT IFSC



Real Estate ₹ 576 crore

Aditya Birla Real Estate Credit Opportunities Fund (CAT II AIF)

- Deployment of first investment has concluded and due diligence completed for one more deal (amount disbursed in April-23
- One more term-sheet signed (currently under due-diligence)

¹ Closing AUM for ETFs/FoFs/Index Funds ² Since Mar-2022 ³ Ava AUM for Q4 FY23 4. As of March 31, 2023

Our Digital Assets & Partnership



Customer Onboarding 75%

Customer Servicing 87%

Distributor Onboarding 92%

Digital Transactions

84%

Enhancing Digital Capabilities

Customer Journey

- · Instant Redemption in Overnight Fund
- · Launched Digital NRI KYC for investing in mutual funds
- Revamp of Retail Investor KYC with Digi locker & Aadhaar OTP

Digital Integration

- API platform for rapid integration with partners and fintechs
- APIs for KYC and folio creation have been provided to fintech partners and banks

Data & Analytics

Adopting Predictive and Prescriptive Analysis to gauge customer product inclinations

Automation

 Automated internal processes to bring in efficiency using low code business platform

Cutting Edge Investment Tools

- Platform for asset class investment risk & performance attributions
- New Partner Portal with seamless user experience
- Pre book / smart switch of NFO

Pro Features

 Pro Investing capabilities for SIP and Lumpsum purchases on customer and partner assets

INVESTOR ASSETS





Investor Mobile App



Active Account App

PARTNER ASSETS



Investor Mobile App



API services for IFAs



Data for FY23

Way forward: Aditya Birla Sun Life AMC





- Scale up retail franchise and diversify product offerings
- Focusing on Direct/HNI Channel to provide incremental growth
- Drive growth in SIP book



- Focus on scaling alternative assets business including AIF, PMS and Real Estate
- New product launches in equity and fixed income AIF and scale up existing PMS portfolios
- Increase presence among institutional investors



Digital & distribution

- Leverage digital platforms for seamless delivery
- Expand geographic reach and strengthen multi-channel distribution network
- Leverage One ABC locations to increase reach and contribution from cross sell and up sell

Driven by strong risk management and governance framework



Aditya Birla Sun Life Insurance Ltd.

Aditya Birla Sun Life Insurance at a glance









SCALE

Individual FYP^{1,6}

₹ 3,023 crore

Total Premium⁶

₹ 15,070 crore

AUM⁵

₹ 70,051 crore

DISTRIBUTION⁵

Agents

64,000+

Own Branches

340+

Bank Branches

15,500+ (across 8 banks)

PROFITABILITY

VoNB Margin^{2,6}

23.0%

Embedded Value^{3,5}

₹ 9,014 crore

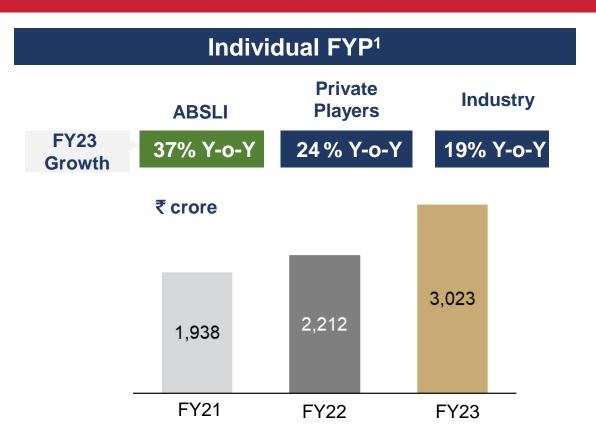
RoEV^{4,6}

22.6%

1. First year premium + 10% of Single premium 2. Individual + Group Risk 3. The methodology, assumptions and the results of base EV and VoNB have been reviewed by Willis Towers Watson Actuarial Advisory LLP. 4. RoEV calculated on opening EV 5. For March 31, 2023 6. For FY23

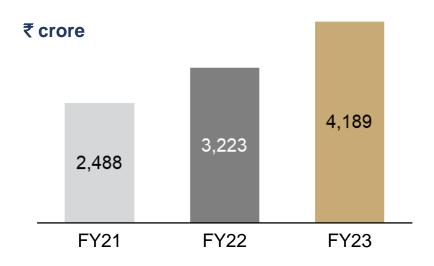
Strong growth across segments





Market share of 4.4% in FY23^{2,3}



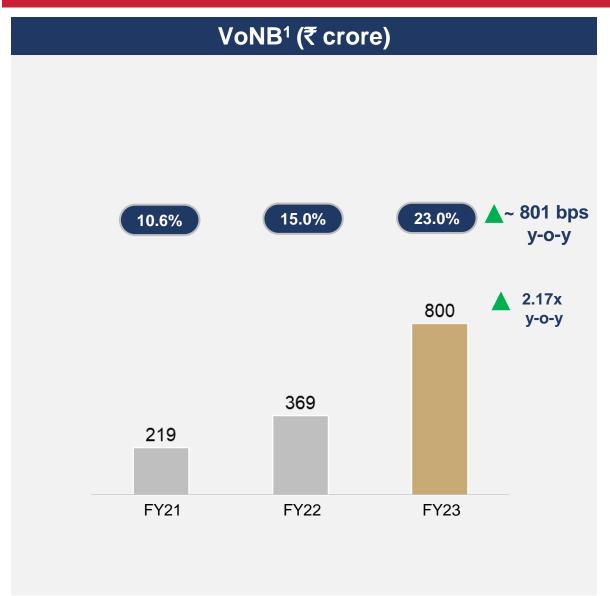


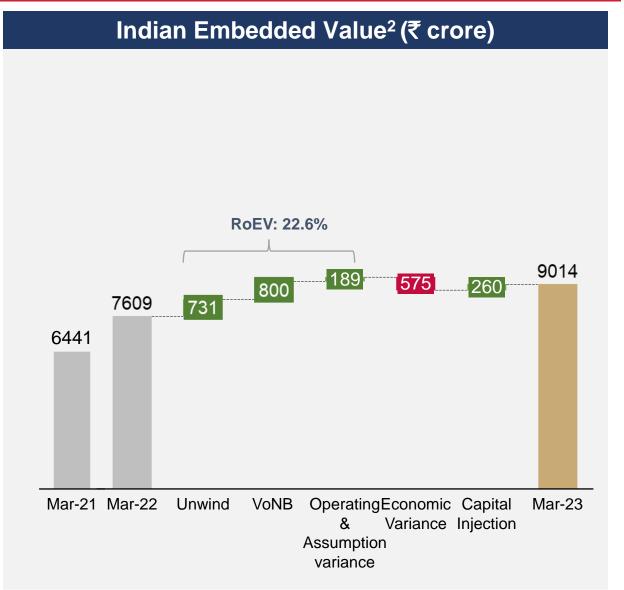
Market share of 7.9% in FY23^{2,3}

^{1.} First year premium + 10% of Single premium

Strong growth in value of new business





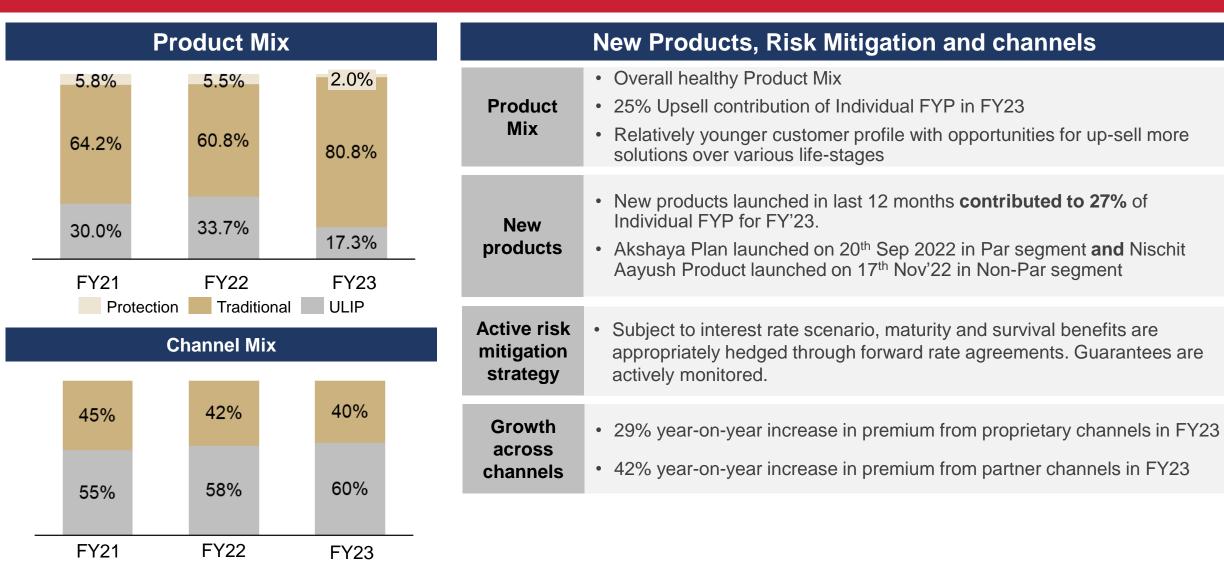


1. Individual + Group Risk 2. The methodology, assumptions and the results of base EV and VoNB have been reviewed by Willis Towers Watson Actuarial Advisory LLP.

Value accretive products and active risk strategy...

■ Proprietary ■ Partnership





...leading to increasing proportion of traditional products

Consistent Quality Improvements



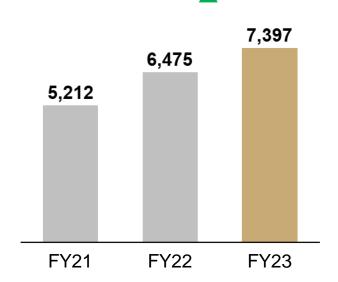
Total Renewal Premium (₹ crore)

Renewal Growth

↑ 14% Y-o-Y

Digital Renewal

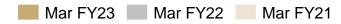
▲ 19% - 2Yr CAGR

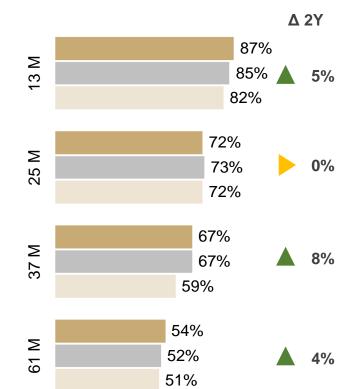


Total Premium of ₹ 15,070 Cr (↑ 24% y-o-y), 24% CAGR over 2 years

Persistency¹

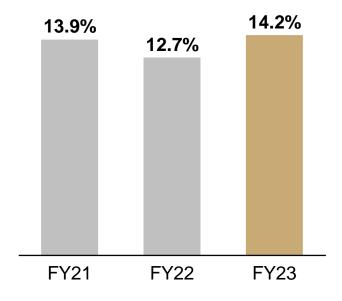
Improving Persistency across all cohorts





Opex to premium ratio

Controlled Operating expenses



Higher Opex to Premium ratio in FY23 due to Investments in Capacity

¹ 12month rolling block as per revised IRDAI Circular

Leveraging digital...



Customer Onboarding

99%

Digital Renewal

77%

Customer Self Servicing

87%

Pre-Approved New Business

25%

Customer Experience

- 99% New business sourced digitally
- 58% Customer Verified Digitally (Insta – verify)
- 53% of total application were Auto under written

Customer Retention

- Digital collection at 77%, growth of 4% y-o-y
- 90% Auto pay adoption at onboarding stage
- ZARA (Bot) collected ~ ₹ 662 crore in FY23

Customer Centricity

- WhatsApp & Chatbot has contributed 28% in FY23
- 83% services available digitally and Customer portal contributes to 59.9%of service requests in FY23
- ▶ 88.3% Digital Adoption share for Q4 FY23

Pre-Purchase

- PASA¹ contributed 25% of FY23 new business
- 8.8 mn (82% increase over FY'22)
 Presentations Created & 6.5 L Marketing Content Shared
- Monthly Average
 Users: 25,500 (increase
 of 16% over FY'22) &
 Daily Average Users:
 57,000 (increase of 37%
 over FY'22)

...for scalability, enhancing customer service and driving upsell

1. Pre-approved sum assured

Way forward: Aditya Birla Sun Life Insurance





- Grow traditional products including protection in retail segment
- Focus on growing credit life in group segment
- Continue to make investments in direct channels
- Invest in PSU relationships to grow the mindshare



- Mitigate interest rate risk by Active forward rate agreement management for hedging expected maturity and survival benefits
- Improve persistency across cohorts
- Strengthening underwriting by using artificial intelligence and machine learning



- Focus on increasing the share of proprietary business
- Increase agency capacity to drive growth
- Penetrate more Bank partner branches to increase spread of business



- Analytics based engine to identify high propensity customers and improve upsell opportunities through pre-approved sum assured
- Leverage cross-sell in ABC via analytics

Deliver sustainable growth in embedded value and VoNB



Aditya Birla Health Insurance Ltd.

Aditya Birla Health Insurance at a glance







SCALE

Gross Written Premium¹ ₹ 2,717 crore **Lives Covered²** ₹21 million Market Share^{1,3} 10.4%

DISTRIBUTION²

Agents 85,000+ **Branches** 200+ **Banca Partners 17**

1. For FY23 2. For March 31, 2023 3. Among standalone health insurers

Customer at the Heart of our Health First Approach





Traditional Industry Approach



ABHI Approach to Insurance



Sickness Funding



Health Assurance



Language of Fear



Language of Good Health



Insurance First



Health first



High Friction Claim Process



Care Manager Led model



Only Hospital Network



Integrated Health & Wellness system

Differentiated business model...



Know Your Health



33%¹
of customers administered
Health Assessment (HA)

Improve Your Health

MEDIUM RISK 10 LOW RISK 10

Access to Holistic Integrated health & Wellness Ecosystem - 60+partners

High Risk
Customers on personalised coaching

10.8 bn+ Monthly steps clocked on APP

Get Rewarded



Upto 100% HealthReturns™

15%
Eligible Customer earning Activ
Dayz

4.3 lac+Regular monthly engagements

WBS for 12.8 Lac+ Active customers

18% Higher Persistency for engaged customer

4% Lower Claims ratio for engaged customers

...leading to higher persistency and lower claims for engaged customers

1. Based on eligible customers for FY23 2. WBS-Well Being Score

Unique Product Proposition...



- Incentivize Wellness
 Upto 100% of Health Returns (Return of Premium)
- Chronic care

 ABCD with conditions
- Critical Illness
 Cardiac | Cancer

- Segment Specific
 Young & Healthy | Senior citizen
- Byte & Contextual
 Ride | Travel | Telco | Gym
- Innovative suite

 1cr Super top up | Retail & Corporate OPD

oduct Portfolid highlights

- Incentivize Wellness products contributing to 50%+ of retail business
- Byte & Contextual products contributing 8% in retail business
- Average customer age of newly launched Activ Fit at 25 years
- Industry 1st Digital face scan innovation well accepted

...across diverse customer segments & channels

Industry leading growth with diversified and scaled up distribution



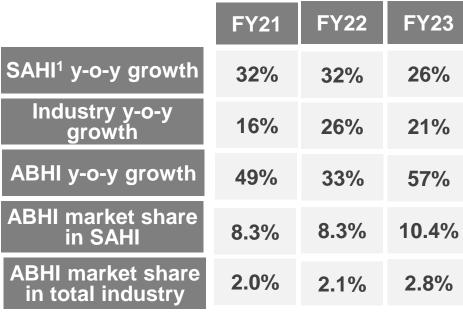
Market Share and growth4

Industry y-o-y arowth

ABHI y-o-y growth

ABHI market share in SAHI

ABHI market share in total industry



Retail GWP³ (₹ Crore)



Proprietary

Growth at 36 %

Expansion focus leveraging colocated branches at One ABC locations

Banca

Growth at 20 %

First entry in PSU Banks

Digital

Growth at 81 %

Travel / Ride / Stay / Telco / Loan Insurance

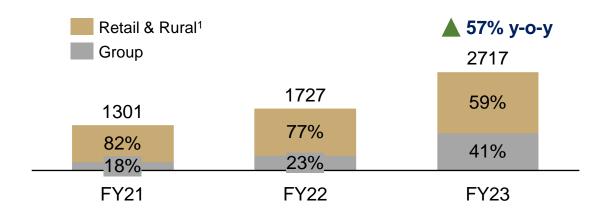
17 Bank Partners (15 private and 2 PSU)

1. Standalone Health Insurer 2. Proprietary includes agency, feet on street & telesales 3. Retail GWP as per sourcing 4. Source: GI Council segment report

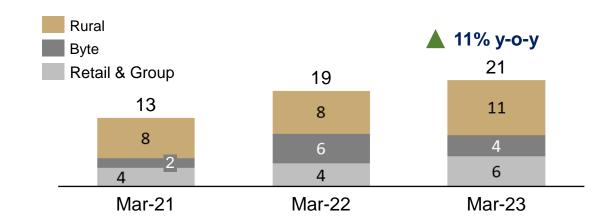
Business Outcomes



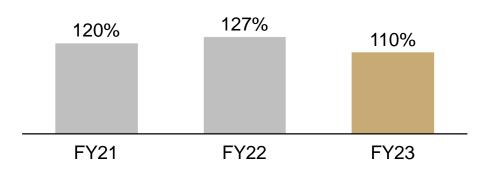
Gross written premium (₹ Crore)



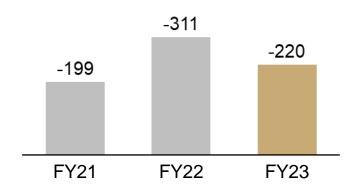
Lives covered (Mn.)



Combined Ratio



Profit Before Tax (as per IndAS) (₹ Crore)



Leveraging digital...



Customer First

Integration

Distributor

Digital Suit

End to End Journey

Hyper Personalization

Distributor Ecosystem

End-to-end integrations

Business Intelligence



App - Digital health eco system



Omni Channel Experience

Lead

Management

System

Cloud

Architecture



Chatbot & WhatsApp Servicing



Buy & Renewal Journey



Onboarding & Retention



Digital Claims Journey



Distributor Self-service

profiling &

segmentation



Integrated sales journeys



Curated sales insights/reports

94%

Customers onboarded digitally across businesses 7.2 Mn

Digital customer interactions

93%

Services available digitally 76%

Digital Self service

87%

Auto Underwriting

100%

Distributor onboarded Digitally

...to enhance customer & distributor experience



Thank you



Annexures

Consolidated P&L – Aditya Birla Capital



(₹ crore)	FY2021	FY 2022	FY 2023	Q4 FY22	Q4FY23
Revenue	19,254	22,230	27,416	6,617	8,025
Profit Before Tax (before share of profit/(loss) of JVs	1,277	1,769	2,624	529	768
Add: Share of Profit/(loss) of associate and JVs	268	341	273	79	64
Profit before tax	1,546	2,110	2,896	608	832
Less: Provision for taxation	440	610	811	147	196
Less: Minority Interest	(21)	(46)	28	11	27
Profit after tax	1,127	1,545	2,057	450	609
Gain on Sale of AMC stake (net of tax)	-	161	-	-	-
Fair value gain ¹	-	-	2,739	-	-
Reported Profit After Tax	1,127	1,706	4,796	450	609

^{1.} Aditya Birla Health Insurance ceases to be a subsidiary and has been accounted as a joint venture post preferential allotment of equity shares to Platinum Jasmine A 2018 Trust, acting through its trustee, Platinum Owl C 2018 RSC Limited, being a wholly owned subsidiary of Abu Dhabi Investment Authority ("ADIA")

P&L and Key Ratios – Aditya Birla Finance Limited



Profit & Loss Statement (₹ crore)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Net Interest Income (Incl. fee income)	2,507	3,088	4,410	805	1,271
Operating expenses	794	947	1,417	257	396
Credit provisioning	682	653	903	147	271
Profit before tax	1,031	1,487	2,090	401	604
Tax	263	379	536	102	150
Profit after tax	769	1,108	1,554	298	454
Total equity	8,838	9,860	11,426	9,860	11,426
Key Ratios (in percent)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Average yield (Incl. Fee Income)	11.69	11.72	12.76	11.70	13.33
Interest cost / Avg. Lending book	6.35	5.48	5.92	5.34	6.45
Net Interest Margin (Incl. Fee Income)	5.34	6.24	6.84	6.36	6.88
Opex / Avg. Lending book	1.72	1.97	2.24	2.09	2.18
Cost-to-income Ratio	31.67	30.67	32.12	31.90	31.15
Credit Provisioning / Avg. Lending book	1.48	1.36	1.43	1.19	1.49
RoA	1.67	2.30	2.45	2.42	2.49
RoE	9.18	11.87	14.76	12.39	16.55
Debt-to-equity	4.66	4.66	6.19	4.66	6.19
Capital Adequacy (CRAR)	22.70	21.77	16.38	21.77	16.38
Tier-1 ratio	18.43	18.07	13.92	18.07	13.92

Disbursements and Ioan book of Aditya Birla Finance

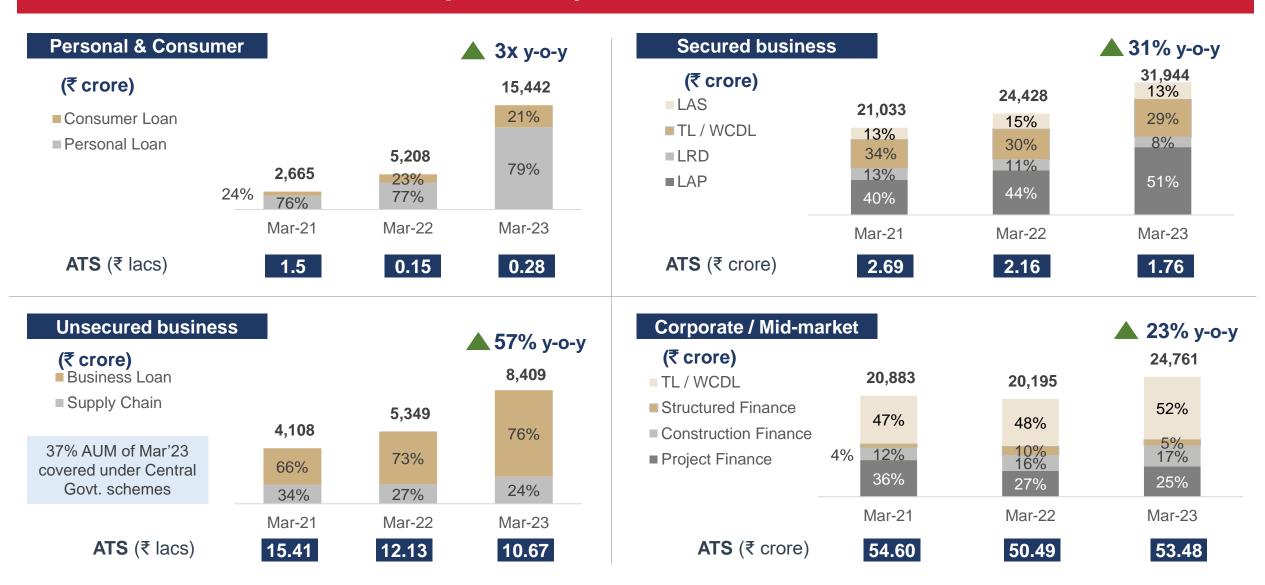


Disbursements (₹ crore)	FY21	FY22	FY23	FY Y-o-Y	Q4 FY22	Q4 FY23	Q4 Y-o-Y
- Unsecured business	1,478	2,447	4,468	83%	1,070	1,306	22%
- Secured business	6,326	9,831	16,766	71%	3,885	5,535	42%
Total Business loans	7,803	12,278	21,234	73%	4,956	6,841	38%
Personal & consumer loans	1,482	3,770	15,263	305%	1,487	4,749	219%
Corporate / Mid-market	5,477	7,970	12,726	60%	3,448	4,008	16%
Total Disbursements	14,763	24,018	49,223	105%	9,891	15,598	58%
To Retail, SME and HNI customers	9,106	15,696	35,380	125%	6,396	11,213	75%

AUM (₹ crore)	Mar'21	Mar'22	Mar'23	Mar'23 Mix	Mar-23 over Mar-22
- Unsecured business	4,108	5,349	8,409	10%	57%
- Secured business	21,033	24,428	31,944	40%	31%
Total Business loans	25,141	29,777	40,353	50%	36%
Personal & consumer loans	2,665	5,208	15,442	19%	196%
Corporate / Mid-market	20,883	20,195	24,761	31%	23%
Total AUM	48,689	55,180	80,556	100%	46%
Retail, SME and HNI loans	27,500	34,433	53,964	67%	57%

Detailed Ioan book breakup of Aditya Birla Finance





~ 70% overall loan book as of March 31, 2023 is secured (incl. 4% through CGTMSE)

P&L and key ratios— Aditya Birla Housing Finance Limited



(₹ crore)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Net Interest Income (Incl. fee income)	434	521	659	139	169
Operating expenses	170	193	278	58	76
Operating profit	264	328	381	82	93
Credit provisioning	88	75	72	12	11
Profit before tax	176	253	309	70	83
Tax	39	56	68	16	18
Profit after tax	137	197	241	54	65
Net Worth	1,519	1,721	1,967	1,721	1,967

Key ratios (in percent)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Effective Interest rate (EIR)	10.28	10.24	10.91	10.20	11.33
Net Interest cost / Avg. Loan book	7.11	5.92	5.84	5.60	6.30
Net Interest Margin (Incl. Fee Income)	3.18	4.32	5.08	4.60	5.03
Opex / Avg. Loan book	1.42	1.69	2.24	2.01	2.36
Cost-to-income Ratio	39.17	37.11	42.21	41.26	44.84
Credit Provisioning/ Avg. Loan book	0.73	0.65	0.58	0.42	0.33
RoA	1.15	1.72	1.94	1.88	2.02
RoE	9.53	12.26	13.16	12.96	13.75
Debt-to-equity	7.03	6.03	6.07	6.03	6.07
Total CRAR	21.73	23.94	21.58	23.94	21.58
Tier-1	17.09	19.44	18.01	19.44	18.01

^{1.} NIM including fee (net of DSA Expenses and Processing Cost)

Key financials– Aditya Birla Sun Life AMC



(₹ crore)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Revenue	1,206	1,409	1,354	347	329
Costs	510	514	560	138	148
Profit before tax	696	895	794	209	181
Tax	170	222	197	51	45
Profit after tax	526	673	596	159	136
Mutual fund AAUM	2,44,501	2,92,578	2,80,257	2,95,805	2,75,204
Mutual fund equity AAUM	84,776	1,15,446	1,17,947	1,20,993	1,15,827
Alternate assets equity AAUM	8,437	10,537	10,106	10,674	9,966
Total equity AAUM	93,213	1,25,983	1,28,054	1,31,667	1,25,793

P&L and key ratios— Aditya Birla Sun Life Insurance Limited



(₹ crore)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Individual first year premium	2,076	2,442	3,484	826	1,336
Group first year premium	2,488	3,223	4,189	1,032	1,093
Renewal premium	5,212	6,475	7,397	2,217	2,527
Total gross premium	9,775	12,140	15,070	4,074	4,956
Operating expenses (Excl. commission)	1,362	1,548	2,142	474	695
Profit before tax ¹	151	175	196	53	63
Profit after tax ¹	102	117	129	40	43

Key ratios (in percent)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Opex to premium (excluding commission)	13.9	12.7	14.2	11.6	14.0
Opex to premium (including commission)	19.1	17.4	19.5	16.3	20.5
Solvency ratio	180	188	173	188	173

P&L– Aditya Birla Health Insurance Limited



(₹In crore)	FY21	FY22	FY23	Q4 FY22	Q4 FY23
Retail Premium	940	1,140	1,519	349	445
Rural Premium	126	169	86	70	4
Group Premium	235	418	1,112	138	410
Gross Written Premium	1,301	1,727	2,717	557	859
Revenue (IND AS)	1,202	1,631	2,566	533	803
Operating expenses (including claims) (IND AS)	1,401	1,942	2,786	561	806
Profit before tax (IND AS)	(199)	(311)	(220)	(29)	(3)

Consolidated revenue and PAT



Consolidated revenue and PAT Revenue¹ (₹ crore) **▲** 27% y-o-y 29,999 23,633 20,453 FY21 FY22 FY23 Profit After Tax (₹ crore) 33% v-o-v 2,057 1,545 1,127

FY22

FY23

FY21

Business-wise Profitability							
Businesses (₹ crore)	FY21	FY22	FY23	FY23-o-FY22			
NBFC	1,031	1,487	2,090	4 1%			
HFC	176	253	309	22 %			
Asset Management	696	895	794	1 1%			
Life Insurance	151	175	196	12%			
Other Businesses	130	176	236	1 34%			
Sub-total	2,185	2,986	3,625				
Health Insurance	(199)	(309)	(218)				
Less: Others ² / Eliminations	(13)	(12)	(44)				
Aggregate PBT	1,973	2,666	3,363	26 %			
Less: Provision for Taxes	(610)	(832)	(1,009)				
Less: Minority Interest	(237)	(288)	(297)				
Profit after tax	1,127	1,545	2,057	33%			
Reported PAT ³	1,127	1,706	4,796				

^{1.} Consolidated segment revenue; for Ind AS statutory reporting purpose Asset management, wellness business and health insurance (from October 21, 2022) are not consolidated and included under equity accounting 2. Includes ABCL standalone, Aditya Birla Capital Technology Services Limited and other businesses

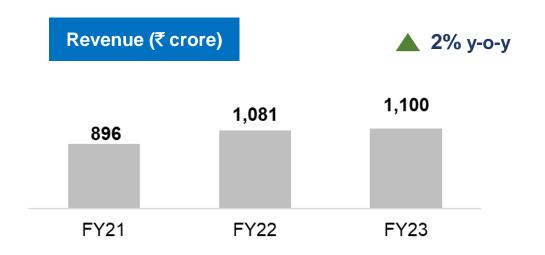
^{3.} Reported PAT in FY22 includes gain (net of tax) of ₹ 161 crore on stake sale of ABSLAMC and in FY23 includes fair value gain of ₹ 2,739 crore as Aditya Birla Health Insurance ceased to be a subsidiary and has been accounted as a joint venture post preferential allotment of equity shares to Platinum Jasmine A 2018 Trust, acting through its trustee, Platinum Owl C 2018 RSC Limited, being a wholly owned subsidiary of Abu Dhabi Investment Authority ("ADIA")

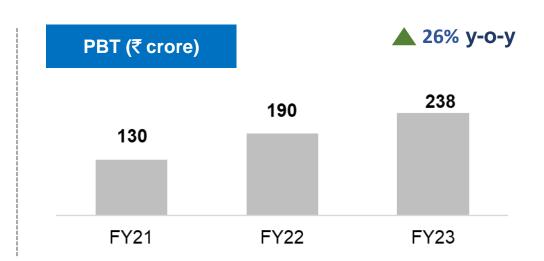


Other businesses

Other financial services businesses







General Insurance Broking						
	FY22	FY23	Δ			
Premium Placement	5,687	5,598	↓ 2%			
Revenue	691	618	↓ 11%			
PBT	86	97	↑ 13%			

Stock & Securities Broking				
	FY22	FY23	Δ	
# Customers (Active)	1.3 Lac	2.0 Lac	↑ 50%	
Revenue	233	267	↑14 %	
PBT	36	47	↑31 %	

Asset Reconstruction Company				
	FY22	FY23	Δ	
Closing AUM	1,951	3,140	↑ 61%	
Revenue	99	140	↑ 41 %	
PBT	52	87	↑ 68 %	

A financial services conglomerate meeting the life time needs of its customers

CIN: L67120GJ2007PLC058890

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Corporate Office: One Indiabulls Centre, Tower 1, Jupiter Mills Compound,

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Website: www.adityabirlacapital.com



ADITYA BIRLA CAPITAL

PROTECTING INVESTING FINANCING

Enable People to protect what they value

Enable People to make their money work so they can meet their aspirations

Enable People to fulfill their needs and desires without any delay

Understand People's lives' needs and accordingly advise the right solution

MoneyForLife Planner

ADVISING

Life Insurance

Health Insurance

Insurance Advisory

Mutual Funds

Wealth Management Personal Finance

Stocks & Securities

Portfolio Management Services

Pension Funds

Mortgage Finance

Home Finance

SMF Finance

Mortgage Finance

Loan Against Securities

Corporate Finance

Debt Capital Market & Loan Syndication

Asset Reconstruction

EMI Solutions

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