

ABSLI Child's Future Assured Plan**A non-linked non-participating individual life insurance savings plan****GENERAL**

In this contract, "You" or "Your" will refer to the owner of this policy and "We", "Us", "Our", "Insurer" or "the Company" or "ABSLI" will refer to Aditya Birla Sun Life Insurance Company Limited, or any of its successors.

Please read this policy document carefully.

DEFINITIONS

"Act" refers to the Insurance Act 1938 as amended from time to time and shall include the Insurance Laws (Amendment) Act 2015.

"Age" refers to age of the Life Insured in completed years as on the last birthday.

"Appointee" is the person who is appointed by you and as named in the Policy Schedule, in case where Nominee is minor.

"Annualized Premium" as shown in the Policy Schedule is the amount of premium payable in a year chosen by the policyholder, excluding taxes, rider premiums, underwriting extra premiums and loadings for modal premiums, if any.

"Assured Benefit" means the benefit payable under Education Milestone Benefit or Marriage Milestone Benefit or Education and Marriage Milestone Benefit as chosen by the Policyholder and as appearing in the Policy Schedule.

"Death Benefit" means the benefit payable on death of the Life Insured as specified in the Policy Contract.

"Installment Premium" is the premium as payable by you as per the policy schedule to effect and continue this Policy Contract.

"IRDAI" – means the Insurance Regulatory and Development Authority of India.

"Life Insured" is the person on whose life the insured contingent event has to occur for the benefits to be payable and as named in the Policy Schedule.

"Nominee" is the person who is nominated by you to receive the Death Benefit as specified in the Policy Contract.

"Policy Anniversary" means the date corresponds numerically with the Policy Issue Date in every calendar year until Policy Maturity Date.

"Policyholder or You or Your" means the owner of the Policy at any point of time.

"Policy Issue Date" is the date this Policy is issued and your rights, benefits and risk cover begin, as shown in Policy Schedule.

"Policy Term" is the term specified in the Policy Information contained in the Policy Schedule.

"Policy Year" is the period of twelve calendar months from the Policy Anniversary.

"Premium Payment Term" is the period during which the premium is payable and as specified in the Policy Schedule.

"Revival" means restoration of the Policy, which was discontinued due to the non-payment of premium, by the Insurer with all the benefits mentioned in the Policy Document, with or without Rider benefits if any, upon the receipt of all the premiums due and other charges or late fee if any, as per the terms and conditions of the Policy, upon being satisfied as to the continued insurability of the insured or policyholder on the basis of the information, documents and reports furnished by the policyholder, in accordance with Board approved Underwriting policy.

"Education Milestone Benefit Period" is a period of 3 years or 6 years or 9 years as shown in the Policy Schedule for paying the Education Milestone Benefit. This Assured Benefit is payable at the end of each Policy Year during this period.

"Sum Assured" is the amount as specified in the Policy Schedule.

"Sum Assured on death" is the maximum of 10 times the Annualized Premium or 105% of Total Premiums paid.

"RPU Sum Assured on death" is the maximum of 10 times the Annualized Premium, reduced in proportion to the Installment Premiums actually paid over total Installment Premiums payable during policy term, or 105% of Total Premiums paid.

"Total Premiums Paid" means total of all the premiums received, excluding any extra premium, any rider premium and taxes.

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PREMIUM PROVISIONS

Policy Premium

Your Policy Schedule shows the Annualized Premium, the rider premium, the premium paying term, premium paying mode, the Installment Premium and its due dates. Premiums are payable regularly throughout the premium payment term. Subject to the Premium Discontinuance provision, we must receive Installment Premiums when due in order for this contract to be valid and remain in effect. The responsibility of installment premium payment shall be upon the Policyholder.

POLICY BENEFIT PROVISIONS

The below mentioned benefits are payable if your Policy is still in effect at the time the benefit is payable and for its full value (not paid-up). The benefits in this section will be altered if and when your Policy is made paid-up as per the Policy Paid-Up provision.

Assured Benefit

Your Policy Schedule shows the Assured Benefit option and the benefit amounts as applicable to your Policy.

The chosen Assured Benefit option or the benefit period cannot be changed during the policy term.

- **Education Milestone Benefit-** The Education Milestone Benefit will be payable annually during the Education Milestone Benefit Period at the end of each Policy Year, as shown in the Policy Schedule.
- **Marriage Milestone Benefit** – The Marriage Milestone Benefit is given in the Policy Schedule and is equal to the Sum Assured will be payable at the end of the Policy Term.
- **Education and Marriage Milestone Benefit** – If the Policyholder has chosen both the benefits i.e. the Education and Marriage Milestones Benefit, the Education Milestone Benefit will be payable at the end of the Policy Year as given in the Policy Schedule and the amount of the Marriage Milestone Benefit as given in the Policy Schedule will be payable at the end of the Policy Term.

Deferment Option

All Assured Benefit pay-outs can be deferred by 1, 2 or 3 years from their due dates. The deferment value shall be available to you at the time of exercising this option. We will enhance the deferred pay-out by 6% p.a. (or such other rate as determined by ABSLI subject to prior approval from IRDAI from time to time). Once the pay-out is deferred, You cannot change it thereafter. This option will not be available for Reduced paid up policy.

Loyalty Additions

On payment of all the due installment premiums the Assured Benefit pay-outs as payable on their due dates will be enhanced by 20% as the Loyalty Addition, at the end of the Premium Paying Term. If all the due installment premiums are not paid till the end of the Premium Paying Term, no Loyalty Addition will be applicable under the policy for any benefit.

Death Benefit

Your Policy Schedule shows your Sum Assured and the Enhanced Insurance Cover, if any, applicable to your policy during the Policy Term.

In the unfortunate event of death of the Life Insured during the Policy Term, following benefits will be paid to the Nominee / legal heir

- ✓ Assured Benefits as given in the Policy Schedule shall be payable on their respective due dates; plus
- ✓ Any excess amount of the Sum Assured on Death over and above the discounted value of the payable Assured Benefit will be paid immediately as lump-sum. The discount rate shall be 8% per annum.
- ✓ All future installment premiums shall be waived off.

Nominee has the option to avail immediate payment where Higher of the Sum Assured on Death or the discounted value of the Assured Benefit payable in future will be paid immediately as lump-sum. The discount rate is 8% per annum.

The minimum death benefit shall always be Sum Assured on Death as defined in Part B. The Assured Benefit as payable above will be enhanced by the Loyalty Addition.

If the Enhanced Insurance Cover is opted, the amount as specified in the Policy Schedule shall be payable to the Nominee/ Legal Heir in the event of death of the Life Insured.

The Nominee has an option to take the benefit of Enhanced Insurance Cover by choosing one of the following options:

- i. 100% as immediate Lump sum payment
OR
- ii. Staggered payment with fixed annual or monthly income. In this option the Enhanced Insurance cover will be paid as follows:
 - a) One-time payout of 20% of Enhanced Insurance Cover at the time of claim settlement *plus*;
 - b) The remaining 80% of the Enhanced Insurance Cover is paid as an annual or monthly income in installments over the chosen period of 5, 10, 15 years as a fixed percentage of Enhanced Insurance cover payable as shown in the table given below:

Installment Period	Installments % as applicable to Enhanced Insurance Cover	
	Annual	Monthly
5 Years	18.99%	1.54%
10 Years	10.87%	0.88%
15 years	8.24%	0.67%

The above fixed percentages shall be reviewed by the Company from time to time and hence are subject to change subject to prior approval from the IRDAI.

Once the Installment Period and Installment mode whether payable annually or monthly, has been opted by the Nominee at the commencement of staggered benefit payment, it cannot be changed subsequently. However, having elected the installment payment option, if the Nominee would subsequently like to get a

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lump sum instead of the regular pay-outs; a discounted value of the outstanding regular installments shall be paid as a lump sum. This lump sum will be at least equal to the Enhanced Insurance Cover less the 20% paid at claim settlement date and less any installments already paid. The discounting rate is 8.50% per annum which is subject to change from time to time basis prevailing market conditions, subject to prior approval from IRDAI.

Maturity Benefit

The Maturity Benefit shall be the amount of Assured Benefit only as payable at the end of the Policy Term.

Grace Period

If You are unable to pay the Installment Premium by the due date, You will be given a grace period of 30 days (15 days in case of monthly mode) to make the payment of due premium, during which time all benefits under the Policy will continue. In case of death during the Grace Period, We will not recover the unpaid premium due from the death benefit payable.

If We do not receive your Installment Premium within the grace period, Your Policy will automatically be deemed lapsed or Reduced Paid-up (RPU), as the case may be, as explained in the Premium Discontinuance provision. Under the Reduced Paid-up status, Your Policy will continue with the modified benefits as explained in the Reduced Paid-Up provision in Part D.

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POLICY PROVISIONS**Free-look Period**

You will have the right to return your policy to us within 15 days (30 days in case of electronic policies and the policies issued under the provisions of IRDAI Guidelines on Distance Marketing ⁽¹⁾ of Insurance products) from the date of receipt of the Policy, in case You are not satisfied with the terms & conditions of your Policy. We will refund the premium paid once We receive your written notice of cancellation (along with reasons thereof) together with the original policy documents. We may reduce the amount of the refund by proportionate risk premium for the period of cover and expenses incurred by Us on medical examination and stamp duty charges while issuing your policy in accordance to IRDAI (Protection of Policyholders Interest) Regulations, 2017.

⁽¹⁾Distance Marketing includes every activity of solicitation (including lead generation) and sale of insurance products through voice mode, SMS electronic mode, physical mode (like postal mail) or any other means of communication other than in person.

Premium Discontinuance

If You are unable to pay the Installment Premium by the due date, you will be given a grace period of 30 days (15 days in case of monthly mode) to make the payment of due Installment Premium, during which time all benefits under the Policy will continue.

(a) If two (2) full years Installment Premiums are not paid:

If We do not receive the entire Installment Premium by the end of the Grace Period, then this Policy will be deemed lapsed and all benefits will cease immediately. The lapse date is the due date of first unpaid Installment Premium. You will be given a period of five years from the lapse date to revive your Policy.

(b) If two (2) full years Installment Premiums have been paid:

If We do not receive the entire Installment Premium by the end of the grace period, this Policy will be deemed Reduced Paid-up and the Policy Benefits will continue as per the Reduced Paid-Up provision. The Reduced paid-up date is the due date of first unpaid Installment Premium. You will be given a period of five years from the Reduced paid-up date to revive the Policy for its full benefits.

Revival

To revive the Policy, You must pay all unpaid Installment Premiums due till date plus interest. The monthly interest rate for policy revival is determined by us on June 1st of every calendar year as $(x+1\%)/12$ rounded to the next 0.5%, where x is the base rate of the State Bank of India. The interest rate applicable as on June 1st 2019 is 1% per month. Any change in basis of determination of interest rate for revival can be done only after prior approval of the IRDAI. The revival will be effected on receipt of the evidence of insurability satisfactory to us with respect to the Life Insured. We may call for additional information /documents to process the revival request. We reserve the right not to revive the policy on original terms based on the underwriting decision. The effective date of revival is when these requirements are met and approved & communicated in writing by us. The provisions of Sec 45 of the Insurance Laws (Amendment) Act, 2015 will also be applicable in case of Revival of the Policy. Refer Annexure C.

Reduced Paid-Up (RPU)

You may choose to stop paying Installment Premium at any time once all due Installment Premiums, for at least two Policy Years have been paid in full and continue this Policy on a RPU basis. Your Policy will

automatically be deemed RPU if we do not receive your Installment Premium within a Grace Period, as explained in the Premium discontinuance provision (b). Under the RPU status, Your Policy will continue with the following modifications:

- a) Assured Benefits payable on survival of the Life Insured, without any enhancement for the Loyalty Addition, shall be payable on their due dates but reduced in proportion to the Installment Premiums actually paid over total Installment Premiums payable during policy term.

In the event of death of the Life Insured during Policy Term, the RPU Death Benefit will be as mentioned below

- Any excess amount of RPU Sum Assured on Death over the discounted value of the payable RPU Assured Benefits will be paid immediately as lump-sum. This discount rate is 8% per annum.
- RPU Assured Benefit as payable on their respective due dates. Nominee /Legal Heir will have the option to avail immediate Death Benefit where The RPU Sum Assured on Death or the discounted value at the rate of 8% per annum of RPU Assured Benefits whichever is higher will be payable immediately in lump sum and the policy will be terminated.

- b) Enhanced Insurance Cover, as shown in Policy Schedule shall be reduced in proportion to the Installment Premiums actually paid over total Installment Premiums payable during Policy Term

- c) Rider benefit, if any, will cease.

- d) Loyalty Benefits will not be payable for RPU.

Surrender Benefit

At any time while Your Policy is in effect and after all due Installment Premium for at least two Policy Years have been paid in full, You can request to surrender this policy for its Surrender Benefit. Your surrender benefit is the higher of:

- (a) Guaranteed Surrender Value, or
(b) Special Surrender Value.

The Guaranteed Surrender Value (as shown in Appendix (1) is a percentage of Total Premiums Paid less the assured benefit already paid to the Policyholder/ Nominee.

Your policy also acquires a Special Surrender Value. Special Surrender Value is not guaranteed and may be revised by Company subject to prior approval from Authority from time to time.

Policy Loans

You may take a loan against your Policy at any time after your policy acquires a surrender value. The minimum policy loan is Rs. 5,000 and the maximum is 85% of the then Surrender Benefit less any outstanding policy loan balance as of date.

Your outstanding policy loan balance on any date shall be equal to all policy loans made to date, including accrued and unpaid interest thereon, less any policy loan repayments you have made to date.

We will charge the interest on the outstanding policy loan balance at a rate declared by us on June 1st of each calendar year determined as $(x+1\%)$, where x is the base rate of the State Bank of India. The interest charged by us on any outstanding policy loan balance accrues on a daily basis. The interest rate applicable as on June 1st 2019 is 10.05% p.a. Any change in basis of determination of interest rate for policy loan can be done only after prior approval of the IRDAI.

We shall be issuing the loan re-payment schedule to you, only if you wish to repay the loan through a fixed set of repayments when you opt for the loan against your policy. You are free to repay all or part of your outstanding policy loan balance at any time, subject to our then current administration guidelines. If your outstanding policy loan balance equals or exceeds the Surrender Benefit, RPU policy will get

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terminated immediately. For inforce policy, we shall send a notice to you. If you do not repay the loan or fail to respond to the notice, ABSLI shall have right to terminate the policy. Any benefit payable under this policy including Assured Benefits will first be reduced by any outstanding policy loan balance at that time and only the residual value, if any, will be paid to you or your Nominee as the case may be.

Termination of Policy

Your Policy will terminate at the earliest of:

- (a) The date of payment of the surrender value; or
- (b) The date of payment of the last instalment of the Assured Benefit; or
- (c) The date of settlement of Death Benefit; or
- (d) The date on which the revival period ends after the policy has lapsed if fewer than two full year's installment premiums have been paid; or
- (e) The date on which the outstanding loan amount exceeds the surrender value as mentioned in Policy Loan section.
- (f) The date on which we receive a free look cancellation request.

SAMPLE

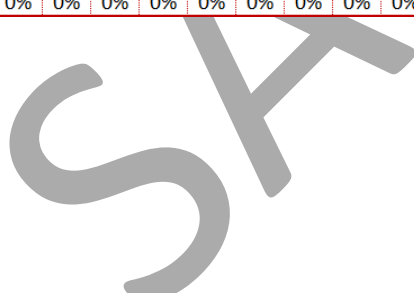
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Appendix 1 - Guaranteed Surrender Value

Guaranteed Surrender Value as a percentage of Total Premiums Paid less the assured benefit already paid is as shown below –

Year of Surrender	Policy Term																								
	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32
1	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
2	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%
3	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%
4	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
5	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
6	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
7	90%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
8	90%	90%	63%	60%	58%	57%	56%	55%	54%	54%	54%	53%	53%	53%	53%	53%	52%	52%	52%	52%	52%	52%	52%	52%	52%
9	0%	90%	90%	70%	66%	63%	61%	60%	59%	58%	57%	57%	56%	56%	55%	55%	55%	54%	54%	54%	54%	54%	53%	53%	53%
10	0%	0%	90%	90%	74%	70%	67%	65%	63%	62%	61%	60%	59%	59%	58%	58%	57%	57%	56%	56%	56%	55%	55%	55%	55%
11	0%	0%	0%	90%	90%	77%	73%	70%	68%	66%	65%	63%	62%	61%	61%	60%	59%	59%	58%	58%	58%	57%	57%	57%	56%
12	0%	0%	0%	0%	90%	90%	79%	75%	72%	70%	68%	67%	65%	64%	63%	63%	62%	61%	61%	60%	60%	59%	59%	58%	58%
13	0%	0%	0%	0%	0%	90%	90%	80%	77%	74%	72%	70%	68%	67%	66%	65%	64%	63%	63%	62%	61%	61%	60%	60%	60%
14	0%	0%	0%	0%	0%	0%	90%	90%	81%	78%	75%	73%	72%	70%	69%	68%	66%	66%	65%	64%	63%	63%	62%	62%	61%
15	0%	0%	0%	0%	0%	0%	0%	90%	90%	82%	79%	77%	75%	73%	71%	70%	69%	68%	67%	66%	65%	65%	64%	63%	63%
16	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	83%	80%	78%	76%	74%	73%	71%	70%	69%	68%	67%	66%	66%	65%	64%
17	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	83%	81%	79%	77%	75%	74%	72%	71%	70%	69%	68%	67%	67%	66%
18	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	84%	81%	79%	78%	76%	74%	73%	72%	71%	70%	69%	68%	68%
19	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	84%	82%	80%	78%	77%	75%	74%	73%	72%	71%	70%	69%
20	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	85%	83%	81%	79%	77%	76%	75%	74%	73%	72%	71%
21	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	85%	83%	81%	79%	78%	77%	75%	74%	73%	72%
22	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	85%	83%	82%	80%	79%	77%	76%	75%	74%
23	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	86%	84%	82%	80%	79%	78%	77%	76%
24	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	86%	84%	82%	81%	80%	78%	77%
25	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	86%	84%	82%	83%	81%	79%
26	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	86%	85%	83%	82%	80%
27	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	86%	85%	83%	82%
28	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	87%	85%	84%
29	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	87%	85%
30	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%	87%
31	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%	90%
32	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	90%



(Not Applicable as it is not a unit linked plan)

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Your contract includes this policy document, the application for the Policy and any amendments agreed upon in writing after the Policy is issued. The contract also includes declarations given by the Policyholder and written statements and answers furnished as evidence of insurability. We are bound only by statements that are part of the contract. Only our authorized officers can agree to any change in the contract and then only in writing.

This contract does not provide for participation in the distribution of profits or surplus declared by us.

All the communication/ documents including the Contract document will be sent to Your registered address. It shall be Your responsibility to confirm your address, email ID, mobile no, bank account details (contact information) or update any change in such contact information. In the event of non- receipt of the Contract You should contact Our Customer Care Unit before expiry of the Free-Look Period.

We encourage You to open E- Insurance Account. For more details on E-Insurance Policy, please visit our website or contact our Relationship Manager.

In case of purchase of Policy by electronic mode through online or E-app, the Application form and Sales Illustration shall be validated through One-time password (OTP) sent on your mobile number/e-mail ID and undertaking obtained in the Client Declaration form if any or through any other means as may be notified by the Company from time to time.

Currency and Place of Payment

All payments to or by us will be in accordance with the prevailing Exchange Control regulations and other relevant laws and regulations of India.

Indian Rupee (INR.) is the currency of this policy. We will make or accept payments relating to this policy at any of our offices in India or such other locations as determined by us from time to time.

Assignment

Allowed as per the provisions of Section 38 of the Insurance Act, 1938 as amended from time to time.

For more details on the assignment, please refer to Annexure A.

Nomination

Allowed as per the provisions of Section 39 of the Insurance Act, 1938 as amended from time to time.

For more details on the nomination, please refer to Annexure B.

Claim Procedures

For processing a claim (be it on maturity or death) under this policy the following documents are required:

For Maturity Benefit:

- Original policy document
- Policy Pay out form

For Death Benefit:

- Original policy document
- Claimant's statement// Claim form in prescribed format
- Death Certificate (only in the case of the death of the Life Insured) issued by Municipal Authority/Gram Panchayat
- Medical Attendant's Certificate, if any
- Employer's Certificate, if applicable
- Documentary Evidence Establishing Beneficiary's Relationship with Life Assured & Beneficiary Identity Proof
- Copy of preprinted bank passbook/preprinted cancelled cheque / Account statement
- Copies of Medical Reports of last and previous hospitalizations, if any
- For accident cases – First Information Report, Post Mortem Report and Police Inquest Form

You shall also provide Us with any other relevant information/document as may be required by Us and within 90 days from the date of request.

Any person claiming the benefits can download the claim request documents from our website www.adityabirlasunlifeinsurance.com or can obtain the same from any of our branches. In case you are unable to provide any or all of the above documents, in exceptional circumstances such as a natural calamity, We may at our own discretion conduct an investigation and subsequently settle the claim.

Taxation

The Income Tax benefits on your policy will be as per prevailing Income Tax laws in India and any amendment(s) made thereto from time to time. As per the applicable laws and any amendments made thereto from time to time, we reserve the right to:

- deduct or withhold tax as the case may be; and
- recover levies, taxes, cesses and duties including but not limited to Goods and Service Tax (GST) from you or adjust the same from the amounts paid by you or accrued or payable to you under the policy.

Suicide

In case of death of Life Insured due to suicide within 12 months from the Policy Issue date or from the date of revival of the policy, as applicable, the amount described in the Death Benefit provision will not be payable. In such circumstances, ABSLI shall refund the premiums paid (excluding applicable taxes) since date of inception of policy till the date of death or ABSLI shall pay the Surrender Value available as on the date of death, whichever is higher to the Nominee or beneficiary of the Policyholder, provided the Policy is in force.

Fraud and Misrepresentation

As per the provisions of Section 45 of the Insurance Act, 1938 as amended from time to time. For more details on Section 45 of the Insurance Act, 1938 as amended from time to time. Please refer to Annexure C.

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Grievance or Complaint

You may register your grievance or complaint with our **Head Customer Response & Resolution** at Customer Care Unit, Aditya Birla Sun Life Insurance Company Ltd., One Indiabulls Centre, Tower 1, 16th Floor, Jupiter Mill Compound, 841, Senapati Bapat Marg, Elphinstone Road, Mumbai – 400013. You may also lodge your grievance or complaint with any of our nearest branches or call our toll free no. 1-800-270-7000 or email: care.lifeinsurance@adityabirlacapital.com.

In case You are dissatisfied with the decision of the above office or have not received any response with 10 days, You may contact **Head Service Assurance** at Customer Care Unit, Aditya Birla Sun Life Insurance Company Ltd., One Indiabulls Centre, Tower 1, 16th Floor, Jupiter Mill Compound, 841, Senapati Bapat Marg, Elphinstone Road, Mumbai – 400013. You may also call our toll free no. 1-800-270-7000 or email: grievance.lifeinsurance@adityabirlacapital.com.

The complaint should be made in writing duly signed or through email by the complainant or by his/her legal heirs with full details of the complaint and the contact information of complainant.

If You are not satisfied with the response or do not receive a response from Us within 15 days, you may approach the Grievance Cell of the Insurance Regulatory and Development Authority of India (IRDAI) on the following contact details:

IRDAI Grievance Call Centre (IGCC) TOLL FREE NO: 155255

Email ID: complaints@irda.gov.in

You can also register your complaint online at

<http://www.igms.irda.gov.in/>

Address for communication for complaints by fax/paper:
Consumer Affairs Department,
Insurance Regulatory and Development Authority of India,
4th floor, Sy No. 115/1, Financial District,
Nanakramguda, Gachibowli, Hyderabad – 500 032

Ph: (040) 20204000

Risk Factors / Disclaimers

This policy is underwritten by Aditya Birla Sun Life Insurance Company Limited (ABSLI) and is a non-linked non-participating life insurance plan. All terms & conditions are guaranteed throughout the policy term. ABSLI reserves the right to recover levies such as the GST levied by the authorities on insurance transactions. If there be any additional levies, they too will be recovered from you.

NOTWITHSTANDING ANYTHING CONTAINED IN THIS POLICY DOCUMENT, THE PROVISIONS HEREIN SHALL STAND ALTERED, AMENDED, MODIFIED OR SUPERCEDED TO SUCH EXTENT AND IN SUCH MANNER AS MAY BE REQUIRED BY ANY CHANGE IN THE APPLICABLE LAW (INCLUDING BUT NOT LIMITED TO ANY REGULATIONS MADE OR DIRECTIONS / INSTRUCTIONS OR GUIDELINES ISSUED BY THE IRDAI) OR ANY OTHER COMPETENT AUTHORITY OR AS MAY BE NECESSARY UNDER A JUDGEMENT OR ORDER /DIRECTION/ INSTRUCTION OF A COURT OF LAW.

Insurance Ombudsman

In case You are dissatisfied with the decision/resolution of the Company, You may approach the Insurance Ombudsman located nearest to You (please refer to Appendix I or visit Our website www.adityabirlasunlifeinsurance.com) if your grievance pertains to:

- insurance claim that has been rejected or dispute of a claim on legal construction of the policy;
- delay in claim settlement;
- dispute with regard to premium; or
- non-receipt of your policy document.

As per provision 14(3) of the Insurance Ombudsman Rules 2017, the complaint to the Ombudsman can be made:

- only if the grievance has been rejected by the grievance redressal machinery of the insurer;
- within a period of one year from the date of rejection by the insurer; and
- if it is not simultaneously under any litigation

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List of Ombudsman

Office Details	Jurisdiction of Office Union Territory, District	Date Of Taking Charge
AHMEDABAD - Shri/Smt..... Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad – 380 001. Tel.: 079 - 25501201/02/05/06 Email: bimalokpal.ahmedabad@ecoi.co.in	Gujarat, Dadra & Nagar Haveli, Daman and Diu.	03/10/2019
BENGALURU - Smt. Neerja Shah Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No. 57-27-N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru – 560 078. Tel.: 080 - 26652048 / 26652049 Email: bimalokpal.bengaluru@ecoi.co.in	Karnataka.	23/04/2018
BHOPAL - Shri Guru Saran Shrivastava Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel Office, Near New Market, Bhopal – 462 003. Tel.: 0755 - 2769201 / 2769202 Fax: 0755 - 2769203 Email: bimalokpal.bhopal@ecoi.co.in	Madhya Pradesh Chattisgarh.	24/05/2018
BHUBANESHWAR - Shri/Smt..... Office of the Insurance Ombudsman, 62, Forest park, Bhubneshwar – 751 009. Tel.: 0674 - 2596461 /2596455 Fax: 0674 - 2596429 Email: bimalokpal.bhubaneswar@ecoi.co.in	Orissa.	11/09/2019
CHANDIGARH - Dr. Dinesh Kumar Verma Office of the Insurance Ombudsman, S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector 17 – D, Chandigarh – 160 017. Tel.: 0172 - 2706196 / 2706468 Fax: 0172 - 2708274 Email: bimalokpal.chandigarh@ecoi.co.in	Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir, Chandigarh.	16/04/2018
CHENNAI - Shri M. Vasantha Krishna Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018. Tel.: 044 - 24333668 / 24335284 Fax: 044 - 24333664 Email: bimalokpal.chennai@ecoi.co.in	Tamil Nadu, Pondicherry Town and Karaikal (which are part of Pondicherry).	03/05/2018
DELHI - Shri/Smt..... Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002. Tel.: 011 - 23232481/23213504 Email: bimalokpal.delhi@ecoi.co.in	Delhi.	12/09/2019

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<p>GUWAHATI - Shri Kiriti .B. Saha Office of the Insurance Ombudsman, Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati – 781001(ASSAM). Tel.: 0361 - 2632204 / 2602205 Email: bimalokpal.guwahati@ecoi.co.in</p>	<p>Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.</p>	<p>02/05/2018</p>
<p>HYDERABAD - Shri I. Suresh Babu Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.: 040 - 67504123 / 23312122 Fax: 040 - 23376599 Email: bimalokpal.hyderabad@ecoi.co.in</p>	<p>Andhra Pradesh, Telangana, and Yanam part of Territory of Pondicherry.</p>	<p>11/06/2018</p>
<p>JAIPUR - Smt. Sandhya Baliga Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor, Bhawani Singh Marg, Jaipur - 302 005. Tel.: 0141 - 2740363 Email: Bimalokpal.jaipur@ecoi.co.in</p>	<p>Rajasthan.</p>	<p>13/04/2018</p>
<p>ERNAKULAM - Ms. Poonam Bodra Office of the Insurance Ombudsman, 2nd Floor, Pulinat Bldg., Opp. Cochin Shipyard, M. G. Road, Ernakulam - 682 015. Tel.: 0484 - 2358759 / 2359338 Fax: 0484 - 2359336 Email: bimalokpal.ernakulam@ecoi.co.in</p>	<p>Kerala, Lakshadweep, Mahe-a part of Pondicherry.</p>	<p>07/11/2018</p>
<p>KOLKATA - Shri/Smt..... Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 4th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124340 Fax : 033 - 22124341 Email: bimalokpal.kolkata@ecoi.co.in</p>	<p>West Bengal, Sikkim, Andaman & Nicobar Islands.</p>	<p>30/09/2019</p>
<p>LUCKNOW -Shri/Smt..... Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow - 226 001. Tel.: 0522 - 2231330 / 2231331 Fax: 0522 - 2231310 Email: bimalokpal.lucknow@ecoi.co.in</p>	<p>Districts of Uttar Pradesh : Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur,Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.</p>	<p>11/09/2019</p>

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<p>MUMBAI - Shri Milind A. Kharat Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 26106552 / 26106960 Fax: 022 - 26106052 Email: bimalokpal.mumbai@ecoi.co.in</p>	<p>Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane.</p>	<p>04/05/2018</p>
<p>NOIDA - Shri/Smt..... Office of the Insurance Ombudsman, Bhagwan Sahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P-201301. Tel.: 0120-2514250 / 2514252 / 2514253 Email: bimalokpal.noida@ecoi.co.in</p>	<p>State of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.</p>	<p>17/09/2019</p>
<p>PATNA - Shri/Smt..... Office of the Insurance Ombudsman, 1st Floor, Kalpana Arcade Building,, Bazar Samiti Road, Bahadurpur, Patna 800 006. Tel.: 0612-2680952 Email: bimalokpal.patna@ecoi.co.in</p>	<p>Bihar, Jharkhand.</p>	<p>09/10/2019</p>
<p>PUNE - Shri/Smt..... Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune – 411 030. Tel.: 020-41312555 Email: bimalokpal.pune@ecoi.co.in</p>	<p>Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan Region.</p>	

ABSLI Child's Future Assured Plan**A non-linked non-participating individual life insurance savings plan****ANNEXURE A****Section 38 - Assignment and Transfer of Insurance Policies**

Assignment or transfer of a policy should be in accordance with Section 38 of the Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015. The extant provisions in this regard are as follows:

- a. This policy may be transferred/assigned, wholly or in part, with or without consideration.
- b. An Assignment may be effected in a policy by an endorsement upon the policy itself or by a separate instrument under notice to the Insurer.
- c. The instrument of assignment should indicate the fact of transfer or assignment and the reasons for the assignment or transfer, antecedents of the assignee and terms on which assignment is made.
- d. The assignment must be signed by the transferor or assignor or duly authorized agent and attested by at least one witness.
- e. The transfer of assignment shall not be operative as against an insurer until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or copy there of certified to be correct by both transferor and transferee or their duly authorised agents have been delivered to the insurer.
- f. Fee to be paid for assignment or transfer can be specified by the Authority through Regulations.
- g. On receipt of notice with fee, the insurer should Grant a written acknowledgement of receipt of notice. Such notice shall be conclusive evidence against the insurer of duly receiving the notice.
- h. If the insurer maintains one or more places of business, such notices shall be delivered only at the place where the policy is being serviced.
- i. The insurer may accept or decline to act upon any transfer or assignment or endorsement, if it has sufficient reasons to believe that it is
 - a. not bonafide or
 - b. not in the interest of the Policyholder or
 - c. not in public interest or
 - d. is for the purpose of trading of the insurance policy.
- j. Before refusing to act upon endorsement, the Insurer should record the reasons in writing and communicate the same in writing to Policyholder within 30 days from the date of Policyholder giving a notice of transfer or assignment.
- k. In case of refusal to act upon the endorsement by the Insurer, any person aggrieved by the refusal may prefer a claim to IRDAI within 30 days of receipt of the refusal letter from the Insurer.
- l. The priority of claims of persons interested in an insurance policy would depend on the date on which the notices of assignment or transfer is delivered to the insurer; where there are more than one instruments of transfer or assignment, the priority will depend on dates of delivery of such notices. Any dispute in this regard as to priority should be referred to Authority.
- m. Every assignment or transfer shall be deemed to be absolute assignment or transfer and the assignee or transferee shall be deemed to be absolute assignee or transferee, except
 - a. where assignment or transfer is subject to terms and conditions of transfer or assignment OR
 - b. where the transfer or assignment is made upon condition that
 - i. the proceeds under the policy shall become payable to Policyholder or Nominee(s) in the event of assignee or transferee dying before the insured OR
 - ii. the insured surviving the term of the policy. Such conditional assignee will not be entitled to obtain a loan on policy or Surrender the policy. This provision will prevail notwithstanding any law or custom having force of law which is contrary to the above position.
- n. In other cases, the insurer shall, subject to terms and conditions of assignment, recognize the transferee or assignee named in the notice as the absolute transferee or assignee and such person
 - a. shall be subject to all liabilities and equities to which the transferor or assignor was subject to at the date of transfer or assignment and
 - b. may institute any proceedings in relation to the policy
 - c. obtain loan under the policy or Surrender the policy without obtaining the consent of the transferor or assignor or making him a party to the proceedings
- o. Any rights and remedies of an assignee or transferee of a life insurance policy under an assignment or transfer effected before commencement of the Insurance Laws (Amendment) Act, 2015 shall not be affected by this section.

[Disclaimer: This is not a comprehensive list of amendments of the Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to Original Act Gazette Notification dated March 23, 2015 for complete and accurate details.]

ABSLI Child's Future Assured Plan**A non-linked non-participating individual life insurance savings plan****ANNEXURE B****Section 39 - Nomination by Policyholder**

Nomination of a life insurance Policy is as below in accordance with Section 39 of the Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015. The extant provisions in this regard are as follows:

1. The Policyholder of a life insurance on his own life may nominate a person or persons to whom money secured by the policy shall be paid in the event of his death.
2. Where the Nominee is a minor, the Policyholder may appoint any person to receive the money secured by the policy in the event of Policyholder's death during the minority of the Nominee. The manner of appointment to be laid down by the insurer.
3. Nomination can be made at any time before the maturity of the policy.
4. Nomination may be incorporated in the text of the policy itself or may be endorsed on the policy communicated to the insurer and can be registered by the insurer in the records relating to the policy.
5. Nomination can be cancelled or changed at any time before policy matures, by an endorsement or a further endorsement or a will as the case may be.
6. A notice in writing of Change or Cancellation of nomination must be delivered to the insurer for the insurer to be liable to such Nominee. Otherwise, insurer will not be liable if a bonafide payment is made to the person named in the text of the policy or in the registered records of the insurer.
7. Fee to be paid to the insurer for registering change or cancellation of a nomination can be specified by the Authority through Regulations.
8. On receipt of notice with fee, the insurer should grant a written acknowledgement to the Policyholder of having registered a nomination or cancellation or change thereof.
9. A transfer or assignment made in accordance with Section 38 shall automatically cancel the nomination except in case of assignment to the insurer or other transferee or assignee for purpose of loan or against security or its reassignment after repayment. In such case, the nomination will not get cancelled to the extent of insurer's or transferee's or assignee's interest in the policy. The nomination will get revived on repayment of the loan.
10. The right of any creditor to be paid out of the proceeds of any policy of life insurance shall not be affected by the nomination.
11. In case of nomination by Policyholder whose life is insured, if the Nominees die before the Policyholder, the proceeds are payable to Policyholder or his heirs or legal representatives or holder of succession certificate.
12. In case Nominee(s) survive the person whose life is insured, the amount secured by the policy shall be paid to such survivor(s).
13. Where the Policyholder whose life is insured nominates his
 - a. parents or
 - b. spouse or
 - c. children or
 - d. spouse and children
 - e. or any of themthe Nominees are beneficially entitled to the amount payable by the insurer to the Policyholder unless it is proved that Policyholder could not have conferred such beneficial title on the Nominee having regard to the nature of his title.
14. If Nominee(s) die after the Policyholder but before his share of the amount secured under the policy is paid, the share of the expired Nominee(s) shall be payable to the heirs or legal representative of the Nominee or holder of succession certificate of such Nominee(s).
15. The provisions of sub-section 7 and 8 (13 and 14 above) shall apply to all life insurance policies maturing for payment after the commencement of the Insurance Laws (Amendment) Act, 2015.
16. If Policyholder dies after maturity but the proceeds and benefit of the policy has not been paid to him because of his death, his Nominee(s) shall be entitled to the proceeds and benefit of the policy.
17. The provisions of Section 39 are not applicable to any life insurance policy to which Section 6 of Married Women's Property Act, 1874 applies or has at any time applied except where before or after the Insurance Laws (Amendment) Act, 2015, a nomination is made in favour of spouse or children or spouse and children whether or not on the face of the policy it is mentioned that it is made under Section 39. Where nomination is intended to be made to spouse or children or spouse and children under Section 6 of MWP Act, it should be specifically mentioned on the policy. In such a case only, the provisions of Section 39 will not apply.

[Disclaimer: This is not a comprehensive list of amendments of the Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to Original Act Gazette Notification dated March 23, 2015 for complete and accurate details.]

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ANNEXURE C

Section 45 – Policy shall not be called in question on the ground of mis-statement after three years

Provisions regarding policy not being called into question in terms of Section 45 of the Insurance Act, 1938, as amended by the Insurance Laws (Amendment) Act, 2015 are as follows:

1. No Policy of Life Insurance shall be called in question on any ground whatsoever after expiry of 3 yrs from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy whichever is later.
2. On the ground of fraud, a policy of Life Insurance may be called in question within 3 years from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy whichever is later.

For this, the insurer should communicate in writing to the insured or legal representative or Nominee or assignees of insured, as applicable, mentioning the ground and materials on which such decision is based.
3. Fraud means any of the following acts committed by insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy:
 - a. The suggestion, as a fact of that which is not true and which the insured does not believe to be true;
 - b. The active concealment of a fact by the insured having knowledge or belief of the fact;
 - c. Any other act fitted to deceive; and
 - d. Any such act or omission as the law specifically declares to be fraudulent.
4. Mere silence is not fraud unless, depending on circumstances of the case, it is the duty of the insured or his agent keeping silence to speak or silence is in itself equivalent to speak.
5. No Insurer shall repudiate a life insurance Policy on the ground of Fraud, if the Insured / beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such mis-statement of or suppression of material fact are within the knowledge of the insurer. Onus of disproving is upon the Policyholder, if alive, or beneficiaries.
6. Life insurance Policy can be called in question within 3 years on the ground that any statement of or suppression of a fact material to expectancy of life of the insured was incorrectly made in the proposal or other document basis which policy was issued or revived or rider issued. For this, the insurer should communicate in writing to the insured or legal representative or Nominee or assignees of insured, as applicable, mentioning the ground and materials on which decision to repudiate the policy of life insurance is based.
7. In case repudiation is on ground of mis-statement and not on fraud, the premium collected on policy till the date of repudiation shall be paid to the insured or legal representative or Nominee or assignees of insured, within a period of 90 days from the date of repudiation.

8. Fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer. The onus is on insurer to show that if the insurer had been aware of the said fact, no life insurance policy would have been issued to the insured.
9. The insurer can call for proof of Age at any time if he is entitled to do so and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof of Age of Life Insured. So, this Section will not be applicable for questioning Age or adjustment based on proof of Age submitted subsequently.

[Disclaimer: This is not a comprehensive list of amendments of the Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to Original Act Gazette Notification dated March 23, 2015 for complete and accurate details.]